
UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended **March 31, 2017**

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from to

Commission File Number: **001-35537**

COMMUNITY CHOICE FINANCIAL INC.

(Exact name of registrant as specified in its charter)

Ohio

(State or other jurisdiction of
incorporation or organization)

45-1536453

(IRS Employer
Identification No.)

6785 Bobcat Way, Suite 200, Dublin, Ohio

(Address of principal executive offices)

43016

(Zip Code)

(614) 798-5900

(Registrant's telephone number, including area code)

(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer

Accelerated filer

Non-accelerated filer

(Do not check if a smaller reporting company)

Smaller reporting company

Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12-b-2 of the Act.) Yes No

There is no market for the registrant's equity. As of March 31, 2017, there were 7,981,536 shares outstanding.

Community Choice Financial Inc. and Subsidiaries
Form 10-Q for the Quarterly Period Ended March 31, 2017

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Community Choice Financial Inc. and Subsidiaries

Consolidated Balance Sheets

March 31, 2017 and December 31, 2016

(In thousands, except per share data)

| | <u>March 31,</u> <u>2017</u> | <u>December 31,</u> <u>2016</u> |
|---|---------------------------------|------------------------------------|
| | <u>(Unaudited)</u> | |
| Assets | | |
| Current Assets | | |
| Cash and cash equivalents | \$ 121,784 | \$ 106,333 |
| Restricted cash | 3,515 | 3,015 |
| Finance receivables, net of allowance for loan losses of \$10,889 and \$13,373 | 72,719 | 87,960 |
| Short-term investments, certificates of deposit | — | 500 |
| Card related pre-funding and receivables | 1,729 | 1,545 |
| Other current assets | 13,091 | 19,404 |
| Total current assets | 212,838 | 218,757 |
| Noncurrent Assets | | |
| Finance receivables, net of allowance for loan losses of \$2,120 and \$2,846 | 4,315 | 5,859 |
| Property, leasehold improvements and equipment, net | 32,667 | 36,431 |
| Goodwill | 113,256 | 113,290 |
| Other intangible assets | 1,288 | 1,412 |
| Security deposits | 2,337 | 2,614 |
| Total assets | \$ 366,701 | \$ 378,363 |
| Liabilities and Stockholders' Equity | | |
| Current Liabilities | | |
| Accounts payable and accrued liabilities | \$ 28,273 | \$ 37,002 |
| Money orders payable | 7,831 | 8,209 |
| Accrued interest | 11,520 | 4,727 |
| Current portion of capital lease obligation | 972 | 1,155 |
| Current portion of line of credit, net of deferred issuance costs of \$522 and \$14 | 30,078 | 2,236 |
| Current portion of subsidiary notes payable, net of deferred issuance costs of \$425 and \$7 | 46,990 | 7,407 |
| Deferred revenue | 3,462 | 2,753 |
| Total current liabilities | 129,126 | 63,489 |
| Noncurrent Liabilities | | |
| Lease termination payable | 2,114 | 1,066 |
| Capital lease obligation | 227 | 292 |
| Line of credit, net of deferred issuance costs of \$-0- and \$760 | — | 29,840 |
| Subsidiary notes payable, net of deferred issuance costs of \$22 and \$617 | 1,906 | 41,341 |
| Senior secured notes, net of deferred issuance costs of \$2,562 and \$2,861 | 247,228 | 246,929 |
| Deferred revenue | 8,871 | 10,055 |
| Deferred tax liability, net | 9,886 | 9,675 |
| Total liabilities | 399,358 | 402,687 |
| Commitments and Contingencies | | |
| Stockholders' Equity | | |
| Preferred stock, par value \$.01 per share, 3,000 shares authorized, no shares issued and outstanding | — | — |
| Common stock, par value \$.01 per share, 300,000 authorized shares and 7,982 outstanding shares at March 31, 2017 and December 31, 2016 | 90 | 90 |
| Additional paid-in capital | 129,656 | 129,624 |
| Retained deficit | (162,353) | (153,988) |
| Treasury stock | (50) | (50) |
| Total stockholders' deficit | (32,657) | (24,324) |
| Total liabilities and stockholders' equity | \$ 366,701 | \$ 378,363 |

See Notes to Unaudited Consolidated Financial Statements.

Community Choice Financial Inc. and Subsidiaries

Consolidated Statements of Operations

Three Months Ended March 31, 2017 and 2016

(In thousands)

(Unaudited)

| | Three Months Ended March 31, | |
|--|---------------------------------|------------------|
| | 2017 | 2016 |
| Revenues: | | |
| Finance receivable fees | \$ 49,051 | \$ 63,884 |
| Credit service fees | 18,139 | 22,103 |
| Check cashing fees | 12,126 | 13,355 |
| Card fees | 2,007 | 2,148 |
| Other | 4,029 | 6,067 |
| Total revenues | <u>85,352</u> | <u>107,557</u> |
| Operating expenses: | | |
| Salaries | 17,273 | 18,279 |
| Provision for loan losses | 19,540 | 26,475 |
| Occupancy | 6,629 | 6,660 |
| Advertising and marketing | 814 | 2,678 |
| Lease termination | 47 | — |
| Depreciation and amortization | 2,538 | 2,734 |
| Other | 11,915 | 12,612 |
| Total operating expenses | <u>58,756</u> | <u>69,438</u> |
| Operating gross profit | <u>26,596</u> | <u>38,119</u> |
| Corporate and other expenses | | |
| Corporate expenses | 20,186 | 21,585 |
| Lease termination | 1,762 | — |
| Depreciation and amortization | 1,309 | 1,209 |
| Interest expense, net | 11,371 | 11,463 |
| Loss on sale of subsidiary | — | 1,569 |
| Gain on debt extinguishment | — | (62,852) |
| Total corporate and other expenses | <u>34,628</u> | <u>(27,026)</u> |
| Income (loss) from continuing operations, before tax | <u>(8,032)</u> | <u>65,145</u> |
| Provision for income taxes | 333 | 9,344 |
| Net income (loss) | <u>\$ (8,365)</u> | <u>\$ 55,801</u> |

See Notes to Unaudited Consolidated Financial Statements.

Community Choice Financial Inc. and Subsidiaries

Consolidated Statements of Stockholders' Equity

Three Months Ended March 31, 2017

(Dollars in thousands)

(Unaudited)

| | <u>Common Stock</u> | | <u>Treasury</u> | <u>Additional</u> | <u>Retained</u> | <u>Total</u> |
|----------------------------------|---------------------|---------------|-----------------|-------------------|---------------------|--------------------|
| | <u>Shares</u> | <u>Amount</u> | <u>Stock</u> | <u>Paid-In</u> | <u>Deficit</u> | |
| | | | | <u>Capital</u> | | |
| Balance, December 31, 2016 | 7,981,536 | \$ 90 | \$ (50) | \$ 129,624 | \$ (153,988) | \$ (24,324) |
| Stock-based compensation expense | — | — | — | 32 | — | 32 |
| Net loss | — | — | — | — | (8,365) | (8,365) |
| Balance, March 31, 2017 | <u>7,981,536</u> | <u>\$ 90</u> | <u>\$ (50)</u> | <u>\$ 129,656</u> | <u>\$ (162,353)</u> | <u>\$ (32,657)</u> |

See Notes to Unaudited Consolidated Financial Statements.

Community Choice Financial Inc. and Subsidiaries

Consolidated Statements of Cash Flows

Three Months Ended March 31, 2017 and 2016

(In thousands)

(Unaudited)

| | Three Months Ended March 31, | |
|--|---------------------------------|-------------------|
| | 2017 | 2016 |
| Cash flows from operating activities | | |
| Net income (loss) | \$ (8,365) | \$ 55,801 |
| Adjustments to reconcile net income (loss) to net cash provided by operating activities: | | |
| Provision for loan losses | 19,540 | 26,475 |
| Loss on disposal of assets | 1,042 | 50 |
| Gain on debt extinguishment | — | (62,852) |
| Loss on sale of subsidiary | — | 1,569 |
| Depreciation | 3,723 | 3,672 |
| Amortization of note discount and deferred debt issuance costs | 728 | 616 |
| Amortization of intangibles | 124 | 271 |
| Deferred income taxes | 211 | 6,013 |
| Stock-based compensation | 32 | 113 |
| Changes in assets and liabilities: | | |
| Short-term investments | 500 | 715 |
| Card related pre-funding and receivables | (184) | (393) |
| Restricted cash | (500) | — |
| Other assets | 6,590 | (1,353) |
| Deferred revenue | (475) | 10,254 |
| Accrued interest | 6,793 | 5,129 |
| Money orders payable | (378) | (2,895) |
| Lease termination payable | 1,048 | (299) |
| Accounts payable and accrued expenses | (8,729) | (7,219) |
| Net cash provided by operating activities | 21,700 | 35,667 |
| Cash flows from investing activities | | |
| Net receivables originated | (2,721) | (6,349) |
| Purchase of leasehold improvements and equipment | (1,001) | (1,739) |
| Net cash used in investing activities | (3,722) | (8,088) |
| Cash flows from financing activities | | |
| Repurchase of senior secured notes | — | (36,437) |
| Proceeds from subsidiary note | — | 7,400 |
| Payments on subsidiary note | (29) | (14) |
| Payments on capital lease obligations | (248) | (275) |
| Net proceeds (payments) on lines of credit | (2,250) | 10,000 |
| Debt issuance costs | — | 1,465 |
| Net cash used in financing activities | (2,527) | (17,861) |
| Net increase in cash and cash equivalents | 15,451 | 9,718 |
| Cash and cash equivalents: | | |
| Beginning | 106,333 | 98,941 |
| Ending | \$ 121,784 | \$ 108,659 |

See Notes to Unaudited Consolidated Financial Statements.

Community Choice Financial Inc. and Subsidiaries

Notes to Unaudited Consolidated Financial Statements

(Dollars in thousands, except per share data)

Note 1. Ownership, Nature of Business, and Significant Accounting Policies

Nature of business: Community Choice Financial Inc. (together with its consolidated subsidiaries, “CCFI” or “the Company”) was formed on April 6, 2011, under the laws of the State of Ohio. As of March 31, 2017, the Company owned and operated 512 retail locations in 12 states and was licensed to deliver similar financial services over the internet in 32 states. Through its network of retail locations and over the internet, the Company provides customers a variety of financial products and services, including secured and unsecured, short and medium-term consumer loans, check cashing, prepaid debit cards, and other services that address the specific needs of its individual customers.

A summary of the Company’s significant accounting policies follows:

Basis of presentation: The accompanying interim unaudited consolidated financial statements of the Company have been prepared in accordance with the instructions to Form 10-Q and accounting principles generally accepted in the United States (“GAAP”) for interim financial information. They do not include all information and footnotes required by GAAP for complete financial statements. Although management believes that the disclosures are adequate to prevent the information from being misleading, the interim unaudited consolidated financial statements should be read in conjunction with the Company’s audited financial statements for the year ended December 31, 2016, included in the Company’s Annual Report on Form 10-K filed with the Securities & Exchange Commission on March 29, 2017. All adjustments, consisting of normal recurring adjustments, considered necessary for a fair statement of the Company’s financial condition, have been included. The results for any interim period are not necessarily indicative of results to be expected for the year ending December 31, 2017.

Basis of consolidation: The accompanying consolidated financial statements include the accounts of CCFI. All significant intercompany accounts and transactions have been eliminated in consolidation.

Business segments: FASB Accounting Standards Codification (“ASC”) Topic 280 Segment Reporting requires that a public enterprise report a measure of segment profit or loss, certain specific revenue and expense items, segment assets, information about the way operating segments were determined and other items. The Company reports operating segments in accordance with FASB ASC Topic 280. Operating segments are components of an enterprise about which separate financial information is available that is evaluated regularly by the chief operating decision maker in determining how to allocate resources and assess performance. The Company operates in two segments: Retail financial services and Internet financial services.

Revenue recognition: Transactions include loans, credit service fees, check cashing, bill payment, money transfer, money order sales, and other miscellaneous products and services. The full amount of the check cashing fee is recognized as revenue at the time of the transaction. Fees and direct costs incurred for the origination of loans are deferred and amortized over the loan period using the interest method. The Company acts in an agency capacity regarding bill payment services, money transfers, card products, and money orders offered and sold at its retail locations. The Company records the net amount retained as revenue because the supplier is the primary obligor in the arrangement, the amount earned by the Company is fixed, and the supplier is determined to have the ultimate credit risk. Revenue on loans determined to be troubled debt restructurings are recognized at the impaired loans’ original interest rates until the impaired loans are charged off or paid by the customer. Credit service organization (“CSO”) fees are recognized over the arranged credit service period.

Finance receivables: Finance receivables consist of short term and medium-term consumer loans.

Short-term consumer loans can be unsecured or secured with a maturity up to ninety days. Unsecured short-term loan products typically range in principal from \$100 to \$1,000, with a maturity between fourteen and thirty days, and include a written agreement to defer the presentment of the customer's personal check or preauthorized debit for the aggregate amount of the advance plus fees. This form of lending is based on applicable laws and regulations, which vary by state. State statutes vary from charging fees of 15% to 20%, to charging interest at 25% per annum plus origination fees. The customers repay the cash advance by making cash payments or allowing a check or preauthorized debit to be presented. Secured consumer loans with a maturity of ninety days or less are included in this category and represented 17.4% and 18.2% of short-term consumer loans at March 31, 2017 and December 31, 2016, respectively.

Medium-term consumer loans can be unsecured or secured with a maturity greater than ninety days and up to thirty-six months. Unsecured medium-term products typically range from \$100 to \$5,000, and are evidenced by a promissory note with a maturity between three and thirty-six months. These consumer loans vary in structure depending upon the applicable laws and regulations where they are offered. The medium-term consumer loans are payable in installments or provide for a line of credit with periodic payments. Secured consumer loans with a maturity greater than ninety days are included in this category and represented 10.1% and 10.2% of medium-term consumer loans at March 31, 2017, and December 31, 2016, respectively.

Allowance for loan losses: Provisions for loan losses are charged to income in amounts sufficient to maintain an adequate allowance for loan losses and an adequate accrual for losses related to guaranteed loans processed for third-party lenders under the CSO programs. The factors used in assessing the overall adequacy of the allowance for loan losses, the accrual for losses related to guaranteed loans made by third-party lenders and the resulting provision for loan losses include an evaluation by product by market based on historical loan loss experience and delinquency of certain medium-term consumer loans. The Company evaluates various qualitative factors that may or may not affect the computed initial estimate of the allowance for loan losses, by using internal valuation inputs including historical loan loss experience, delinquency, overall portfolio quality, and current economic conditions.

For short term unsecured consumer loans, the Company's policy is to charge off loans when they become past due. The Company's policy dictates that, where a customer has provided a check or ACH authorization for presentment upon the maturity of a loan, if the customer has not paid off the loan by the due date, the Company will deposit the customer's check or draft the customer's bank account for the amount due. If the check or draft is returned as unpaid, all accrued fees and outstanding principal are charged-off as uncollectible. For short term secured loans, the Company's policy requires that balances be charged off when accounts are either thirty or sixty days past due depending on the product.

For medium term secured and unsecured consumer loans which have a term of one year or less, the Company's policy requires that balances be charged off when accounts are sixty days past due. For medium term secured and unsecured consumer loans which have an initial maturity of greater than one year, the Company's policy requires that balances be charged off when accounts are ninety-one days past due.

In certain markets, the Company reduced interest rates and favorably changed payment terms for medium-term consumer loans to assist borrowers in avoiding default and to mitigate risk of loss. These reduced interest rates and changed payment terms were limited to loans that the Company believed the customer had the ability to pay in the foreseeable future. These loans were accounted for as troubled debt restructurings and represent the only loans considered impaired due to the nature of the Company's charge-off policy.

Recoveries of amounts previously charged off are recorded to the allowance for loan losses or the accrual for third-party losses in the period in which they are received.

Lease termination payable: The Company records a liability in the consolidated balance sheets for the remaining lease obligations with the corresponding lease termination expense for closed retail locations disclosed in the operating expenses section, and closed corporate locations disclosed in the corporate and other expenses section, of the consolidated statements of operations, respectively.

Fair value of financial instruments: Financial assets and liabilities measured at fair value are grouped in three levels. The levels prioritize the inputs used to measure the fair value of the assets or liabilities. These levels are:

- Level 1—Quoted prices (unadjusted) in active markets for identical assets or liabilities.
- Level 2—Inputs other than quoted prices that are observable for assets and liabilities, either directly or indirectly. These inputs include quoted prices for similar assets or liabilities in active markets and quoted prices for identical or similar assets or liabilities in markets that are less attractive.
- Level 3—Unobservable inputs for assets and liabilities reflecting the reporting entity’s own assumptions.

The Company follows the provisions of ASC 820-10, *Fair Value Measurements and Disclosures*, which applies to all assets and liabilities that are being measured and reported on a fair value basis. ASC 820-10 requires a disclosure that establishes a framework for measuring fair value within GAAP and expands the disclosure about fair value measurements. This standard enables a reader of consolidated financial statements to assess the inputs used to develop those measurements by establishing a hierarchy for ranking the quality and reliability of the information used to determine fair values. The standard requires that assets and liabilities carried at fair value be classified and disclosed in one of the three categories.

In determining the appropriate levels, the Company performed a detailed analysis of the assets and liabilities that are subject to ASC 820-10. At each reporting period, all assets and liabilities for which the fair value measurement is based on significant unobservable inputs are classified as Level 3. The Company’s financial instruments consist primarily of cash and cash equivalents, finance receivables, short-term investments, and lines of credit. For all such instruments, other than senior secured notes and notes payable at March 31, 2017, and December 31, 2016, the carrying amounts in the consolidated financial statements approximate their fair values. Finance receivables are short term in nature and are originated at prevailing market rates and lines of credit bear interest at current market rates. The fair value of finance receivables at March 31, 2017 and December 31, 2016 approximates carrying value and is measured using internal valuation inputs including historical loan loss experience, delinquency, overall portfolio quality, and current economic conditions.

The fair value of the Company’s 10.75% senior secured notes due 2019 (the “2019 notes”) and the 12.75% senior secured notes due 2020 (the “2020 notes”) were determined based on market yield on trades of the 2019 notes at the end of the recent reporting period.

| | <u>March 31, 2017</u> | | |
|-------------------------------|----------------------------|-------------------|--------------|
| | <u>Carrying Amount</u> | <u>Fair Value</u> | <u>Level</u> |
| Financial assets: | | | |
| Cash and cash equivalents | \$ 121,784 | \$ 121,784 | 1 |
| Restricted cash | 3,515 | 3,515 | 1 |
| Finance receivables | 77,034 | 77,034 | 3 |
| Financial liabilities: | | | |
| 10.75% Senior secured notes | 237,290 | 202,883 | 1 |
| 12.75% Senior secured notes | 12,500 | 10,614 | 2 |
| Subsidiary Note payable | 49,343 | 49,343 | 2 |
| Line of Credit | 30,600 | 30,600 | 2 |

| | December 31, 2016 | | |
|---|--------------------|------------|-------|
| | Carrying Amount | Fair Value | Level |
| Financial assets: | | | |
| Cash and cash equivalents | \$ 106,333 | \$ 106,333 | 1 |
| Restricted cash | 3,015 | 3,015 | 1 |
| Finance receivables | 93,819 | 93,819 | 3 |
| Short-term investments, certificates of deposit | 500 | 500 | 2 |
| Financial liabilities: | | | |
| 10.75% Senior secured notes | 237,290 | 195,503 | 1 |
| 12.75% Senior secured notes | 12,500 | 10,221 | 2 |
| Subsidiary Note payable | 49,372 | 49,372 | 2 |
| Line of Credit | 32,850 | 32,850 | 2 |

Treasury Stock: Treasury stock is reported at cost and consists of one million common shares at March 31, 2017 and December 31, 2016.

Subsequent events: The Company has evaluated its subsequent events (events occurring after March 31, 2017) through the issuance date of May 15, 2017.

Note 2. Finance Receivables, Credit Quality Information and Allowance for Loan Losses

Finance receivables representing amounts due from customers for advances at March 31, 2017, and December 31, 2016, consisted of the following:

| | March 31, 2017 | December 31, 2016 |
|---|-------------------|----------------------|
| Short-term consumer loans | \$ 51,325 | \$ 61,589 |
| Medium-term consumer loans | 41,185 | 51,431 |
| Gross receivables | \$ 92,510 | \$ 113,020 |
| Unearned advance fees, net of deferred loan origination costs | (2,467) | (2,982) |
| Finance receivables before allowance for loan losses | 90,043 | 110,038 |
| Allowance for loan losses | (13,009) | (16,219) |
| Finance receivables, net | <u>\$ 77,034</u> | <u>\$ 93,819</u> |
| Finance receivables, net | | |
| Current portion | \$ 72,719 | \$ 87,960 |
| Non-current portion | 4,315 | 5,859 |
| Total finance receivables, net | <u>\$ 77,034</u> | <u>\$ 93,819</u> |

Changes in the allowance for loan losses by product type for the three months ended March 31, 2017, are as follows:

| | Balance 1/1/2017 | Provision | Charge-Offs | Recoveries | Balance 3/31/2017 | Receivables 3/31/2017 | Allowance as a percentage of receivable |
|----------------------------|---------------------|------------------|--------------------|------------------|----------------------|--------------------------|---|
| Short-term consumer loans | \$ 2,223 | \$ 6,433 | \$ (19,134) | \$ 12,324 | \$ 1,846 | \$ 51,325 | 3.60 % |
| Medium-term consumer loans | 13,996 | 7,221 | (11,979) | 1,925 | 11,163 | 41,185 | 27.10 % |
| | <u>\$ 16,219</u> | <u>\$ 13,654</u> | <u>\$ (31,113)</u> | <u>\$ 14,249</u> | <u>\$ 13,009</u> | <u>\$ 92,510</u> | <u>14.06 %</u> |

The provision for loan losses for the three months ended March 31, 2017, also includes losses from returned items from check cashing of \$1,399.

The provision for short-term consumer loans of \$6,433 is net of debt sales of \$89 for the three months ended March 31, 2017.

The provision for medium-term consumer loans of \$7,221 is net of debt sales of \$375 for the three months ended March 31, 2017.

The Company evaluates all short-term and medium-term consumer loans collectively for impairment, except for medium-term loans that have been modified and classified as troubled debt restructurings, which are individually evaluated for impairment. In certain markets, the Company reduced interest rates and favorably changed payment terms for medium-term consumer loans to assist borrowers in avoiding default and to mitigate risk of loss. The provision and subsequent charge off related to these loans totaled \$13 and is included in the provision for medium-term consumer loans for the three months ended March 31, 2017. For these loans evaluated for impairment, there were no payment defaults during the three months ended March 31, 2017. The troubled debt restructurings during the three months ended March 31, 2017 are subject to an allowance of \$5 with a net carrying value of \$15 at March 31, 2017.

Changes in the allowance for loan losses by product type for the three months ended March 31, 2016, are as follows:

| | <u>Balance</u> <u>1/1/2016</u> | <u>Provision</u> | <u>Charge-Offs</u> | <u>Recoveries</u> | <u>Balance</u> <u>3/31/2016</u> | <u>Receivables</u> <u>3/31/2016</u> | <u>Allowance as</u> <u>a percentage</u> <u>of receivable</u> |
|----------------------------|-----------------------------------|------------------|--------------------|-------------------|------------------------------------|--|--|
| Short-term consumer loans | \$ 3,676 | \$ 7,731 | \$ (26,918) | \$ 18,349 | \$ 2,838 | \$ 57,910 | 4.90 % |
| Medium-term consumer loans | 20,216 | 11,978 | (17,980) | 2,230 | 16,444 | 65,138 | 25.24 % |
| | <u>\$ 23,892</u> | <u>\$ 19,709</u> | <u>\$ (44,898)</u> | <u>\$ 20,579</u> | <u>\$ 19,282</u> | <u>\$ 123,048</u> | <u>15.67 %</u> |

The provision for loan losses for the three months ended March 31, 2016, also includes losses from returned items from check cashing of \$1,565.

The provision for short-term consumer loans of \$7,731 is net of debt sales of \$417 for the three months ended March 31, 2016.

The provision and subsequent charge off related to troubled debt restructurings totaled \$356 and is included in the provision for medium-term consumer loans for the three months ended March 31, 2016. For these loans evaluated for impairment, there were \$377 of payment defaults during the three months ended March 31, 2016. The troubled debt restructurings during the three months ended March 31, 2016 are subject to an allowance of \$96 with a net carrying value of \$288 at March 31, 2016.

The Company has subsidiaries that facilitate third party lender loans. Changes in the accrual for third-party lender losses for the three months ended March 31, 2017, and 2016 were as follows:

| | <u>Three months ended March 31,</u> | |
|------------------------------|-------------------------------------|-----------------|
| | <u>2017</u> | <u>2016</u> |
| Balance, beginning of period | \$ 3,099 | \$ 2,610 |
| Provision for loan losses | 4,487 | 5,201 |
| Charge-offs, net | (4,895) | (5,595) |
| Balance, end of period | <u>\$ 2,691</u> | <u>\$ 2,216</u> |

Total gross finance receivables for which the Company has recorded an accrual for third-party lender losses totaled \$25,285 and \$36,927 at March 31, 2017, and December 31, 2016, respectively, and the corresponding guaranteed consumer loans are disclosed as an off-balance sheet arrangement. The provision for third party lender losses of \$4,487 and \$5,201 for the three months ending March 31, 2017 and 2016 is net of debt sales of \$181 and \$352, respectively.

The Company was required to purchase \$11,772 and \$14,919 of loans as part of the CSO Program during the three months ended March 31, 2017 and 2016, respectively. As these loans were in default when purchased, they met the Company's charge-off policy and were fully charged-off at acquisition. The Company recognized recoveries of \$7,219 and \$9,554 for collections on these loans during the three months ended March 31, 2017 and 2016, respectively.

The Company considers the near term repayment performance of finance receivables as its primary credit quality indicator. The Company performs credit checks through consumer reporting agencies on certain borrowers. If a third-party lender provides the advance, the applicable third-party lender decides whether to approve the loan and establishes all of the underwriting criteria and terms, conditions, and features of the customer's loan agreement.

The aging of receivables at March 31, 2017, and December 31, 2016, are as follows:

| | <u>March 31, 2017</u> | | <u>December 31, 2016</u> | |
|---|-----------------------|----------------|--------------------------|---------|
| Current finance receivables | \$84,425 | 91.3 % | \$102,515 | 90.7 % |
| Past due finance receivables (1 - 30 days) | | | | |
| Short-term consumer loans | 495 | 0.5 % | 290 | 0.3 % |
| Medium-term consumer loans | 4,085 | 4.5 % | 6,096 | 5.4 % |
| Total past due finance receivables (1 - 30 days) | 4,580 | 5.0 % | 6,386 | 5.7 % |
| Past due finance receivables (31 - 60 days) | | | | |
| Medium-term consumer loans | 2,263 | 2.4 % | 2,668 | 2.4 % |
| Total past due finance receivables (31 - 60 days) | 2,263 | 2.4 % | 2,668 | 2.4 % |
| Past due finance receivables (61 - 90 days) | | | | |
| Medium-term consumer loans | 1,242 | 1.3 % | 1,451 | 1.2 % |
| Total past due finance receivables (61 - 90 days) | 1,242 | 1.3 % | 1,451 | 1.2 % |
| Total delinquent | 8,085 | 8.7 % | 10,505 | 9.3 % |
| | \$92,510 | 100.0 % | \$113,020 | 100.0 % |

Note 3. Related Party Transactions and Balances

Certain senior members of management have an interest in a vendor from which the Company purchases telecommunications services. Hardware and services provided to the Company by the vendor at a reduced rate for the three months ended March 31, 2017 and 2016 were \$1,365 and \$788, respectively. If the Company were to source the service from another vendor, the overall cost of the services may increase.

The Company has a consulting agreement with a related party for information technology consulting services. Consulting services provided to the Company for the three months ended March 31, 2017 and 2016, were \$66 and \$138, respectively.

There were no additional significant new, or changes to existing, related party transactions during the three months ended March 31, 2017.

Note 4. Goodwill and Other Intangible Assets

Intangible amortization expense for the three months ended March 31, 2017, and 2016 was \$124 and \$271, respectively. There were no additional significant changes to goodwill and other intangible assets during the three months ended March 31, 2017.

Note 5. Pledged Assets and Debt

Lines of credit at March 31, 2017 and December 31, 2016, consisted of the following:

| | March 31, 2017 | | | December 31, 2016 | | |
|---|----------------|-------------|---------------|-------------------|---------------|------------------|
| | Principal | Deferred | Net | Principal | Deferred | Net |
| | | Costs | Principal | | Costs | Principal |
| \$7,000 Revolving credit, secured, prime plus 1.00% with 5.00% floor, due July 2017, collateralized by all of Insight Capital, LLC's assets | \$ — | \$ — | \$ — | \$ 2,250 | \$ 14 | \$ 2,236 |
| \$30,600 Revolving credit, secured, interest rate as defined below, due March 2018, collateralized by all Guarantor Company assets | 30,600 | 522 | 30,078 | 30,600 | 760 | 29,840 |
| | <u>30,600</u> | <u>522</u> | <u>30,078</u> | <u>32,850</u> | <u>774</u> | <u>32,076</u> |
| Less current maturities | <u>30,600</u> | <u>522</u> | <u>30,078</u> | <u>2,250</u> | <u>14</u> | <u>2,236</u> |
| Long-term portion | <u>\$ —</u> | <u>\$ —</u> | <u>\$ —</u> | <u>\$ 30,600</u> | <u>\$ 760</u> | <u>\$ 29,840</u> |

The interest rate is one-month LIBOR plus 18%, and there is a pre-payment penalty if the revolving principal balance falls below 80% of the aggregate commitment on or before December 31, 2017. The 1-month LIBOR was 0.98% and 0.77% at March 31, 2017 and December 31, 2016, respectively, and the prime rate was 4.00% and 3.75% at March 31, 2017 and December 31, 2016, respectively. The revolving credit facility includes an undrawn line fee of 4.0% of the unused commitments.

Senior secured notes payable at March 31, 2017, and December 31, 2016, consisted of the following:

| | March 31, 2017 | | | December 31, 2016 | | |
|---|-------------------|-----------------|-------------------|-------------------|-----------------|-------------------|
| | Principal | Deferred | Net | Principal | Deferred | Net |
| | | Costs | Principal | | Costs | Principal |
| \$395,000 Senior Note payable, 10.75 %, collateralized by all Guarantor Company assets, semi-annual interest payments with principal due April 2019 | \$ 237,290 | \$ 2,350 | \$ 234,940 | \$ 237,290 | \$ 2,631 | \$ 234,659 |
| \$25,000 Senior Note payable, 12.75 %, collateralized by all Guarantor Company assets, semi-annual interest payments with principal due May 2020 | 12,500 | 212 | 12,288 | 12,500 | 230 | 12,270 |
| | <u>249,790</u> | <u>2,562</u> | <u>247,228</u> | <u>249,790</u> | <u>2,861</u> | <u>246,929</u> |
| Less current maturities | — | — | — | — | — | — |
| Long-term portion | <u>\$ 249,790</u> | <u>\$ 2,562</u> | <u>\$ 247,228</u> | <u>\$ 249,790</u> | <u>\$ 2,861</u> | <u>\$ 246,929</u> |

Subsidiary notes payable at March 31, 2017, and December 31, 2016, consisted of the following:

| | March 31, 2017 | | | December 31, 2016 | | |
|---|-----------------|--------------|-----------------|-------------------|---------------|------------------|
| | Principal | Deferred | Net | Principal | Deferred | Net |
| | | Issuance | Principal | | Issuance | Principal |
| | Costs | | Costs | | | |
| \$40,000 Note, secured, 16.5%, collateralized by acquired loans, due January 2018 | \$ 40,000 | \$ 423 | \$ 39,577 | \$ 40,000 | \$ 593 | \$ 39,407 |
| \$7,300 Term note, secured, 18.50% collateralized by acquired loans, due April 2017 | 7,300 | — | 7,300 | 7,300 | 5 | 7,295 |
| \$1,425 Term note, secured, 4.25%, collateralized by financed asset, due July 2019 | 925 | 7 | 918 | 939 | 8 | 931 |
| \$1,165 Term note, secured, 4.5%, collateralized by financed asset, due May 2021 | 1,118 | 17 | 1,101 | 1,133 | 18 | 1,115 |
| | 49,343 | 447 | 48,896 | 49,372 | 624 | 48,748 |
| Less current maturities | 47,415 | 425 | 46,990 | 7,414 | 7 | 7,407 |
| Long-term portion | \$ 1,928 | \$ 22 | \$ 1,906 | \$ 41,958 | \$ 617 | \$ 41,341 |

In April 2017, the Company's non-guarantor and unrestricted subsidiary amended and restated its existing \$40,000 note to increase the borrowing capacity up to \$55,000. The \$55,000 note has a maturity date of January 2019 and an interest rate of 16.75%. The proceeds from the amended note will be used to acquire loans from guarantor subsidiaries. In connection with the amendment, the other non-guarantor and unrestricted subsidiary's \$7,300 note was satisfied in full.

There were no additional significant changes to pledged assets or debt during the three months ended March 31, 2017.

Note 6. Accounts Payable and Accrued Liabilities

Accounts payable and accrued liabilities at March 31, 2017, and December 31, 2016, consisted of the following:

| | March 31, 2017 | December 31, 2016 |
|--|-------------------|----------------------|
| Accounts payable | \$ 3,759 | \$ 5,160 |
| Accrued payroll and compensated absences | 6,497 | 7,004 |
| Wire transfers payable | 1,377 | 2,089 |
| Accrual for third-party losses | 2,691 | 3,099 |
| Unearned CSO Fees | 4,760 | 7,388 |
| Deferred rent | 920 | 1,034 |
| Bill payment service liability | 1,202 | 2,868 |
| Lease termination | 1,951 | 1,595 |
| Other | 5,116 | 6,765 |
| | \$ 28,273 | \$ 37,002 |

Note 7. Operating and Capital Lease Commitments and Total Rental Expense

Rental expense, including common area maintenance and real estate tax expense, totaled \$7,034 and \$7,054 for the three months ended March 31, 2017, and 2016, respectively.

The Company closed its Utah facility during the three months ended March 31, 2017, resulting in lease termination expense of \$1,762 which is disclosed on the statement of operations.

There were no additional significant changes to operating and capital lease commitments during the three months ended March 31, 2017.

Note 8. Concentrations of Credit Risks

The Company's portfolio of finance receivables is comprised of loan agreements with customers living in thirty-five states and consequently such customers' ability to honor their contracts may be affected by economic conditions in those states. Additionally, the Company is subject to regulation by federal and state governments that affect the products and services provided by the Company. To the extent that laws and regulations are passed that affect the Company's ability to offer loans or similar products in any of the states in which it operates, the Company's financial position could be adversely affected.

The following table summarizes the allocation of the portfolio balance by state at March 31, 2017, and December 31, 2016:

| State | March 31, 2017 | | December 31, 2016 | |
|-------------------------------|---------------------|---------------------------------|---------------------|---------------------------------|
| | Balance Outstanding | Percentage of Total Outstanding | Balance Outstanding | Percentage of Total Outstanding |
| Alabama | \$ 10,655 | 11.5 % | \$ 13,927 | 12.3 % |
| Arizona | 8,401 | 9.1 | 10,353 | 9.1 |
| California | 39,131 | 42.3 | 48,644 | 43.1 |
| Florida | 2,885 | 3.1 | 3,766 | 3.3 |
| Virginia | 7,569 | 8.2 | 9,373 | 8.3 |
| Other retail segment states | 15,719 | 17.0 | 17,141 | 15.2 |
| Other internet segment states | 8,150 | 8.8 | 9,816 | 8.7 |
| Total | \$ 92,510 | 100.0 % | \$ 113,020 | 100.0 % |

The other retail segment states are: Indiana, Kentucky, Michigan, Mississippi, Ohio, Oregon, and Tennessee.

The other internet segment states are: Alabama, Alaska, California, Delaware, Florida, Hawaii, Idaho, Illinois, Indiana, Kansas, Louisiana, Maine, Maryland, Minnesota, Mississippi, Missouri, Nevada, New Mexico, North Dakota, Ohio, Oklahoma, Oregon, Rhode Island, South Carolina, South Dakota, Tennessee, Texas, Utah, Virginia, Washington, Wisconsin, and Wyoming.

The Company offers a CSO product in Ohio and Texas to assist consumers in obtaining credit with unaffiliated third-party lenders. Total gross finance receivables for which the Company has recorded an accrual for third-party lender losses totaled \$25,285 and \$36,927 at March 31, 2017, and December 31, 2016, respectively, and the corresponding guaranteed consumer loans are disclosed as an off-balance sheet arrangement.

Note 9. Contingencies

From time-to-time the Company is a defendant in various lawsuits and administrative proceedings wherein certain amounts are claimed or violations of law or regulations are asserted. In the opinion of the Company's management, these claims are without substantial merit and should not result in judgments which in the aggregate would have a material adverse effect on the Company's financial statements.

Note 10. Stock Based Compensation

During the three months ended March 31, 2017, the Company issued 80,833 options with a per share exercise price of \$2.25 with 3,833 options vesting immediately and the remainder vesting on specific dates defined in the award agreements.

The following weighted average assumptions were used by the Company for awards granted during the three months ended March 31, 2017:

| | <u>2017</u> |
|--|-------------|
| Risk free interest rate | 1.93 % |
| Dividend yield | 0.00 % |
| Expected volatility | 55.00 % |
| Expected term (years) | 5.00 |
| Weighted average fair value of options granted | \$ 2.25 |

Stock-based compensation costs for the three months ended March 31, 2017, and 2016 were \$32 and \$113, respectively. As of March 31, 2017, and December 31, 2016, unrecognized stock-based compensation costs to be recognized over future periods approximated \$111 and \$42, respectively. At March 31, 2017, the remaining unrecognized compensation expense was \$111 for certain awards that vest over the requisite service period. The remaining compensation expense of \$111 is expected to be recognized over a weighted-average period of 2.73 years. The total income tax benefit recognized in the income statement for the stock-based compensation arrangements was \$13 and \$45 for the three months ended March 31, 2017 and 2016, respectively.

Stock option activity for the three months ended March 31, 2017, is as follows (these amounts have not been rounded in thousands):

| | <u>Shares</u> | <u>Weighted-Average Exercise Price (actual per share price)</u> | <u>Weighted-Average Remaining Contractual Term</u> | <u>Aggregate Intrinsic Value (thousands)</u> |
|--|------------------|---|--|--|
| Outstanding at December 31, 2016 | 1,298,971 | \$ 2.40 | 4.8 | N/A |
| Granted | 80,833 | 2.25 | 9.1 | N/A |
| Exercised | — | — | — | N/A |
| Forfeited or expired | — | — | — | N/A |
| Outstanding at March 31, 2017 | <u>1,379,804</u> | <u>\$ 2.39</u> | <u>9.1</u> | <u>N/A</u> |
| Exercisable at March 31, 2017 | <u>1,276,734</u> | <u>\$ 2.40</u> | <u>9.1</u> | <u>\$ —</u> |
| Vested or expected to vest at March 31, 2017 | <u>1,379,804</u> | <u>\$ 2.39</u> | <u>9.1</u> | <u>\$ —</u> |

Note 11. Business Segments

The Company has elected to organize and report on its operations as two operating segments: Retail financial services and Internet financial services.

The following tables present summarized financial information for the Company's segments:

| | As of and for the three months ended March 31, 2017 | | | | | | |
|--|---|-----------------|-----------------------------------|-----------------|-------------------------------------|--------------|-----------------|
| | Retail Financial Services | % of Revenue | Internet Financial Services | % of Revenue | Unallocated (Income) Expenses | Consolidated | % of Revenue |
| Total Assets | \$ 309,595 | | \$ 57,106 | | | \$ 366,701 | |
| Goodwill | 113,256 | | — | | | 113,256 | |
| Other Intangible Assets | 488 | | 800 | | | 1,288 | |
| Total Revenues | \$ 68,691 | 100.0 % | \$ 16,661 | 100.0 % | | \$ 85,352 | 100.0 % |
| Provision for Loan Losses | 12,058 | 17.6 % | 7,482 | 44.9 % | | 19,540 | 22.9 % |
| Other Operating Expenses | 38,207 | 55.6 % | 1,009 | 6.1 % | | 39,216 | 45.9 % |
| Operating Gross Profit | 18,426 | 26.8 % | 8,170 | 49.0 % | | 26,596 | 31.2 % |
| Interest Expense, net | 7,366 | 10.7 % | 4,005 | 24.0 % | | 11,371 | 13.3 % |
| Depreciation and Amortization | 1,129 | 1.6 % | 180 | 1.1 % | | 1,309 | 1.5 % |
| Lease Termination Expenses | — | — | 1,762 | 10.6 % | | 1,762 | 2.1 % |
| Other Corporate Expenses (a) | — | — | — | — | 20,186 | 20,186 | 23.7 % |
| Income from Continuing Operations, before tax | 9,931 | 14.5 % | 2,223 | 13.3 % | (20,186) | (8,032) | (9.4)% |

(a) Represents expenses not associated directly with operations that are not allocated between reportable segments. Therefore, the Company has elected to disclose other corporate expenses as unallocated.

There were no intersegment revenues for the three months ended March 31, 2017.

| | As of and for the three months ended March 31, 2016 | | | | | | |
|--|---|-----------------|-----------------------------------|-----------------|-------------------------------------|--------------|-----------------|
| | Retail Financial Services | % of Revenue | Internet Financial Services | % of Revenue | Unallocated (Income) Expenses | Consolidated | % of Revenue |
| Total Assets | \$ 356,127 | | \$ 71,211 | | | \$ 427,338 | |
| Goodwill | 146,877 | | — | | | 146,877 | |
| Other Intangible Assets | 348 | | 1,134 | | | 1,482 | |
| Total Revenues | \$ 81,369 | 100.0 % | \$ 26,188 | 100.0 % | | \$ 107,557 | 100.0 % |
| Provision for Loan Losses | 12,565 | 15.4 % | 13,910 | 53.1 % | | 26,475 | 24.6 % |
| Other Operating Expenses | 38,738 | 47.6 % | 4,225 | 16.1 % | | 42,963 | 40.0 % |
| Operating Gross Profit | 30,066 | 37.0 % | 8,053 | 30.8 % | | 38,119 | 35.4 % |
| Interest Expense, net | 7,314 | 9.0 % | 4,149 | 15.8 % | | 11,463 | 10.7 % |
| Depreciation and Amortization | 967 | 1.2 % | 242 | 0.9 % | | 1,209 | 1.1 % |
| Loss on sale of subsidiary | 1,569 | 1.9 % | — | — | | 1,569 | 1.5 % |
| Gain on Debt Extinguishment (a) | — | — | — | — | (62,852) | (62,852) | (58.4)% |
| Other Corporate Expenses (a) | — | — | — | — | 21,585 | 21,585 | 20.1 % |
| Income from Continuing Operations, before tax | 20,216 | 24.8 % | 3,662 | 14.0 % | 41,267 | 65,145 | 60.6 % |

(a) Represents income and expenses not associated directly with operations that are not allocated between reportable segments. Therefore, the Company has elected to disclose the gain on debt extinguishment and other corporate expenses as unallocated.

There were no intersegment revenues for the three months ended March 31, 2016.

Note 12. Income Taxes

The Company files a consolidated federal income tax return. The Company files consolidated or separate state income tax returns as permitted by the individual states in which it operates. The differences between our effective rate and the U.S. statutory rate is primarily due to non-deductible expenses, state taxes and changes in valuation allowance. The Company had no liability recorded for unrecognized tax benefits at March 31, 2017, and December 31, 2016.

At March 31, 2017, the Company had gross deferred tax assets of \$40,392 and a net deferred tax liability of \$9,886. At December 31, 2016, the Company had gross deferred tax assets of \$40,037 and a net deferred tax liability of \$9,675. A valuation allowance of \$50,278 and \$49,712 was recognized at March 31, 2017 and December 31, 2016, respectively, to reduce the deferred tax assets to the amount that was more likely than not expected to be realized. In evaluating whether a valuation allowance was needed for the deferred tax assets, the Company considered the ability to carry net operating losses back to prior periods, reversing taxable temporary differences, and estimates of future taxable income. There have been no credits or net operating losses that have expired. The projections were evaluated in light of past operating results and considered the risks associated with generating future taxable income due to macroeconomic conditions in the markets in which the Company operates, regulatory developments and cost containment. The Company will continue to evaluate the need for a valuation allowance against deferred tax assets in future periods and will adjust the allowance as necessary if it determines that it is more likely than not that some or all of the deferred tax assets will be realized. The deferred tax liability of \$9,886 represents a source of future taxable income related to our indefinite lived intangible that for financial reporting purposes cannot be used to support the realization of deferred tax assets with a finite life.

Note 13. Transactions with Variable Interest Entities

The Company has limited agency agreements with unaffiliated third-party lenders. The agreements govern the terms by which the Company refers customers to that lender, on a non-exclusive basis, for a possible extension of credit, processes loan applications and commits to reimburse the lender for any loans or related fees that were not collected from such customers. As of March 31, 2017, and December 31, 2016, the outstanding amount of active consumer loans guaranteed by the Company, which represents the Company's maximum exposure, was \$25,285 and \$36,927, respectively. This obligation is recorded as a current liability on the Company's consolidated balance sheet. The accrual for third party lender losses related to these obligations totaled \$2,691 and \$3,099 as of March 31, 2017 and December 31, 2016, respectively. The Company has determined that the lenders are Variable Interest Entities ("VIEs") but that the Company is not the primary beneficiary of the VIEs. Therefore, the Company has not consolidated either lender.

Note 14. Supplemental Guarantor Information

The 2019 notes and the 2020 notes contain various covenants that, subject to certain exceptions defined in the indentures governing the notes (the "Indentures"), limit the Company's ability to, among other things, engage in certain transactions with affiliates, pay dividends or distributions, redeem or repurchase capital stock, incur or assume liens or additional debt, and consolidate or merge with or into another entity or sell substantially all of its assets. The Company has optional redemption features on the 2019 notes and the 2020 notes prior to their maturity which, depending on the date of the redemption, would require premiums to be paid in addition to all principal and interest due.

The 2019 notes and 2020 notes are guaranteed by all of the Company's guarantor subsidiaries existing as of April 29, 2011 (the date the Company issued the 2019 notes) and any subsequent guarantor subsidiaries that guarantee the Company's indebtedness or the indebtedness of any other subsidiary guarantor (the "Subsidiary Guarantors"), in accordance with the Indentures. The Company is a holding company and has no independent assets or operations of its own. The guarantees under the 2019 notes and 2020 notes are full, unconditional, and joint and several. There are no restrictions on the ability of the Company or any of the Subsidiary Guarantors to obtain funds from its restricted subsidiaries by dividend or loan, except for net worth requirements of certain states in which the Company operates and certain requirements relating to the Company's Alabama subsidiary, Insight Capital, LLC, as a result of its separate \$7,000

revolving credit facility (the “Alabama Revolving Credit Agreement”). Certain Subsidiary Guarantors are required to maintain net worth ranging from \$10 to \$2,000. The total net worth requirements of these Subsidiary Guarantors is \$6,700. The Indentures contain certain affirmative and negative covenants applicable to the Company and its Subsidiary Guarantors, including restrictions on their ability to incur additional indebtedness, consummate certain asset sales, make investments in certain entities that create liens on their assets, enter into certain affiliate transactions and make certain restricted payments, including restrictions on the Company’s ability to pay dividends on, or repurchase, its common stock.

As long as the Alabama Revolving Credit Agreement remains outstanding, the guarantee provided by Insight Capital, LLC is secured on a second-priority basis by the shared Alabama collateral held by such subsidiary. As a result, any obligations under the Alabama Revolving Credit Agreement must first be satisfied before the Alabama subsidiary can make any payments with respect to the 2019 notes and 2020 notes.

Note 15. Supplemental Condensed Consolidating Guarantor and Non- Guarantor Financial Information

The following presents the condensed consolidating guarantor financial information as of March 31, 2017, and December 31, 2016, and for the three months ended March 31, 2017, and 2016, for the subsidiaries of the Company that serve as guarantors of the 2019 notes and the 2020 notes, and for the subsidiaries that do not serve as a guarantor. The non-guarantor subsidiaries are Florida II, which was sold on February 1, 2016, CCFI Funding LLC, CCFI Funding II LLC, Direct Financial Solutions of UK Limited and its subsidiary Cash Central UK Limited, Direct Financial Solutions of Canada, Inc and its subsidiaries DFS-CSSC Financial Services LLC, DFS-CC Financial Services (Calgary) LLC and DFS-CC Financial Services (Toronto) LLC, and Direct Financial Solutions of Australia Pty Ltd and its subsidiary Cash Central of Australia Pty Ltd. Each of the Company’s guarantor subsidiaries are 100% owned by the Company or its subsidiaries, and all guarantees are full, unconditional, and joint and several.

Of the entities under “Non-Guarantor Subsidiaries” in the tables below, Florida II, CCFI Funding, and CCFI Funding II are “Unrestricted Subsidiaries” as defined in the Indentures. Buckeye Check Cashing of Florida II, LLC was acquired on July 31, 2012, and was sold on February 1, 2016, CCFI Funding was created on December 20, 2013, and CCFI Funding II was established on September 19, 2014. Refer to the “Non-Guarantor Subsidiaries” columns in the following condensed consolidating schedules. Florida II is not included in the Balance Sheets as the entity was sold on February 1, 2016, and is included in the Statement of Operations for only the month ended January 31, 2016. The remainder of the entities included under “Non-Guarantor Subsidiaries” in the tables below are “Restricted Subsidiaries” as defined in the Indentures governing the 2019 notes and the 2020 notes and, for the periods specified, did not have material assets, liabilities, revenue or expenses.

The supplemental guarantor information required by GAAP distinguishes between non-guarantor and guarantor financial information based on the legal entities and the guarantor requirements contained in the Indentures governing the 2019 notes, 2020 notes, and the Company’s revolving credit agreement. ASC 350-20, Intangibles - Goodwill and Other, however, requires that goodwill be allocated to reporting units irrespective of which legal entity the goodwill is associated with. When a portion of a reporting unit is sold, goodwill is allocated to the business disposed of based on the relative fair values of the business sold and the retained portion of the reporting unit. The sale of Florida II on February 1, 2016, resulted in a reduction of goodwill of \$5,691 for the Company’s Retail services segment, with the remaining goodwill of approximately \$25,344 allocated to Florida II’s guarantor parent. The book loss on the sale of Florida II is \$1,569 whereas the tax loss on the sale of Florida II is \$24,062. For tax purposes, all of the goodwill associated with the original Florida II acquisition is written off, which reflects the difference in the book and tax treatment of goodwill associated with an individual acquisition.

Community Choice Financial Inc. and Subsidiaries
Condensed Consolidating Balance Sheet (unaudited)
March 31, 2017

| | <u>Community Choice Financial</u> | <u>Guarantor Subsidiaries</u> | <u>Non-Guarantor Subsidiaries</u> | <u>Eliminations</u> | <u>Consolidated</u> |
|---|---------------------------------------|-----------------------------------|---------------------------------------|---------------------|---------------------|
| Assets | | | | | |
| Current Assets | | | | | |
| Cash and cash equivalents | \$ — | \$ 78,040 | \$ 43,744 | \$ — | \$ 121,784 |
| Restricted cash | — | 3,515 | — | — | 3,515 |
| Finance receivables, net | — | 62,553 | 10,166 | — | 72,719 |
| Card related pre-funding and receivables | — | 1,729 | — | — | 1,729 |
| Other current assets | — | 21,928 | 2,119 | (10,956) | 13,091 |
| Total current assets | — | 167,765 | 56,029 | (10,956) | 212,838 |
| Noncurrent Assets | | | | | |
| Investment in Subsidiaries | 350,869 | — | — | (350,869) | — |
| Finance receivables, net | — | 4,315 | — | — | 4,315 |
| Leasehold improvements and equipment, net | — | 32,667 | — | — | 32,667 |
| Goodwill | — | 113,256 | — | — | 113,256 |
| Other intangible assets | — | 1,288 | — | — | 1,288 |
| Security deposits | — | 2,337 | — | — | 2,337 |
| Total assets | \$ 350,869 | \$ 321,628 | \$ 56,029 | \$ (361,825) | \$ 366,701 |
| Liabilities and Stockholders' Equity | | | | | |
| Current Liabilities | | | | | |
| Accounts payable and accrued liabilities | \$ — | \$ 30,405 | \$ (65) | \$ (2,067) | \$ 28,273 |
| Money orders payable | — | 7,831 | — | — | 7,831 |
| Accrued interest | 11,292 | 30 | 3,234 | (3,036) | 11,520 |
| Current portion of capital lease obligation | — | 972 | — | — | 972 |
| Current portion of lines of credit | 30,078 | — | — | — | 30,078 |
| Current portion of subsidiary note payable | — | 115 | 46,875 | — | 46,990 |
| CCFI funding notes | — | — | 5,853 | (5,853) | — |
| Deferred revenue | — | 3,462 | — | — | 3,462 |
| Total current liabilities | 41,370 | 42,815 | 55,897 | (10,956) | 129,126 |
| Noncurrent Liabilities | | | | | |
| Lease termination payable | — | 2,114 | — | — | 2,114 |
| Capital lease obligation | — | 227 | — | — | 227 |
| Subsidiary note payable | — | 1,906 | — | — | 1,906 |
| Senior secured notes | 247,228 | — | — | — | 247,228 |
| Deferred revenue | — | 8,871 | — | — | 8,871 |
| Deferred tax liability | — | 9,886 | — | — | 9,886 |
| Total liabilities | 288,598 | 65,819 | 55,897 | (10,956) | 399,358 |
| Stockholders' Equity (Deficit) | 62,271 | 255,809 | 132 | (350,869) | (32,657) |
| Total liabilities and stockholders' equity | \$ 350,869 | \$ 321,628 | \$ 56,029 | \$ (361,825) | \$ 366,701 |

Community Choice Financial Inc. and Subsidiaries
Condensed Consolidating Balance Sheet
December 31, 2016

| | Community Choice Financial | Guarantor Subsidiaries | Non-Guarantor Subsidiaries | Eliminations | Consolidated |
|---|-------------------------------|---------------------------|-------------------------------|---------------------|-------------------|
| Assets | | | | | |
| Current Assets | | | | | |
| Cash and cash equivalents | \$ — | \$ 71,777 | \$ 34,556 | \$ — | \$ 106,333 |
| Restricted cash | — | 3,015 | — | — | 3,015 |
| Finance receivables, net | — | 71,603 | 16,357 | — | 87,960 |
| Short-term investments, certificates of deposit | — | 500 | — | — | 500 |
| Card related pre-funding and receivables | — | 1,545 | — | — | 1,545 |
| Other current assets | — | 28,438 | 3,192 | (12,226) | 19,404 |
| Total current assets | — | 176,878 | 54,105 | (12,226) | 218,757 |
| Noncurrent Assets | | | | | |
| Investment in Subsidiaries | 343,638 | — | — | (343,638) | — |
| Finance receivables, net | — | 5,859 | — | — | 5,859 |
| Leasehold improvements and equipment, net | — | 36,431 | — | — | 36,431 |
| Goodwill | — | 113,290 | — | — | 113,290 |
| Other intangible assets | — | 1,412 | — | — | 1,412 |
| Security deposits | — | 2,614 | — | — | 2,614 |
| Total assets | \$ 343,638 | \$ 336,484 | \$ 54,105 | \$ (355,864) | \$ 378,363 |
| Liabilities and Stockholders' Equity | | | | | |
| Current Liabilities | | | | | |
| Accounts payable and accrued liabilities | \$ — | \$ 40,208 | \$ 428 | \$ (3,634) | \$ 37,002 |
| Money orders payable | — | 8,209 | — | — | 8,209 |
| Accrued interest | 4,517 | 10 | 2,939 | (2,739) | 4,727 |
| Current portion of capital lease obligation | — | 1,155 | — | — | 1,155 |
| Current portion of lines of credit | — | 2,236 | — | — | 2,236 |
| Current portion of subsidiary note payable | — | 112 | 7,295 | — | 7,407 |
| CCFI funding notes | — | — | 5,853 | (5,853) | — |
| Deferred revenue | — | 2,753 | — | — | 2,753 |
| Total current liabilities | 4,517 | 54,683 | 16,515 | (12,226) | 63,489 |
| Noncurrent Liabilities | | | | | |
| Lease termination payable | — | 1,066 | — | — | 1,066 |
| Capital lease obligation | — | 292 | — | — | 292 |
| Lines of credit | 29,840 | — | — | — | 29,840 |
| Subsidiary note payable | — | 1,934 | 39,407 | — | 41,341 |
| Senior secured notes | 246,929 | — | — | — | 246,929 |
| Deferred revenue | — | 10,055 | — | — | 10,055 |
| Deferred tax liability | — | 9,675 | — | — | 9,675 |
| Total liabilities | 281,286 | 77,705 | 55,922 | (12,226) | 402,687 |
| Stockholders' Equity (Deficit) | 62,352 | 258,779 | (1,817) | (343,638) | (24,324) |
| Total liabilities and stockholders' equity | \$ 343,638 | \$ 336,484 | \$ 54,105 | \$ (355,864) | \$ 378,363 |

Community Choice Financial Inc. and Subsidiaries
Condensed Consolidating Statements of Income (unaudited)
Three Months Ended March 31, 2017

| | Community Choice Financial | Guarantor Subsidiaries | Non-Guarantor Subsidiaries | Eliminations | Consolidated |
|--------------------------------------|-------------------------------|---------------------------|-------------------------------|-------------------|-------------------|
| Revenues: | | | | | |
| Finance receivable fees | \$ — | \$ 39,830 | \$ 9,221 | \$ — | \$ 49,051 |
| Credit service fees | — | 18,139 | — | — | 18,139 |
| Check cashing fees | — | 12,126 | — | — | 12,126 |
| Card fees | — | 2,007 | — | — | 2,007 |
| Dividend | — | 3,000 | — | (3,000) | — |
| Other | — | 4,275 | 49 | (295) | 4,029 |
| Total revenues | <u>—</u> | <u>79,377</u> | <u>9,270</u> | <u>(3,295)</u> | <u>85,352</u> |
| Operating expenses: | | | | | |
| Salaries | — | 17,273 | — | — | 17,273 |
| Provision for loan losses | — | 16,458 | 3,082 | — | 19,540 |
| Occupancy | — | 6,629 | — | — | 6,629 |
| Advertising and marketing | — | 814 | — | — | 814 |
| Lease termination costs | — | 47 | — | — | 47 |
| Depreciation and amortization | — | 2,538 | — | — | 2,538 |
| Other | — | 11,914 | 1 | — | 11,915 |
| Total operating expenses | <u>—</u> | <u>55,673</u> | <u>3,083</u> | <u>—</u> | <u>58,756</u> |
| Operating gross profit | <u>—</u> | <u>23,704</u> | <u>6,187</u> | <u>(3,295)</u> | <u>26,596</u> |
| Corporate expenses | — | 20,095 | 91 | — | 20,186 |
| Intercompany management fee | — | (427) | 427 | — | — |
| Lease termination costs | — | 1,762 | — | — | 1,762 |
| Depreciation and amortization | — | 1,309 | — | — | 1,309 |
| Interest expense, net | 9,023 | 195 | 2,448 | (295) | 11,371 |
| Interest expense allocation | (9,023) | 9,023 | — | — | — |
| Total corporate and other expenses | <u>—</u> | <u>31,957</u> | <u>2,966</u> | <u>(295)</u> | <u>34,628</u> |
| Income (loss) before income taxes | <u>—</u> | <u>(8,253)</u> | <u>3,221</u> | <u>(3,000)</u> | <u>(8,032)</u> |
| Provision (benefit) for income taxes | <u>—</u> | <u>342</u> | <u>(134)</u> | <u>125</u> | <u>333</u> |
| Net income (loss) | <u>\$ —</u> | <u>\$ (8,595)</u> | <u>\$ 3,355</u> | <u>\$ (3,125)</u> | <u>\$ (8,365)</u> |

Community Choice Financial Inc. and Subsidiaries
Condensed Consolidating Statements of Income (unaudited)
Three Months Ended March 31, 2016

| | Community Choice Financial | Guarantor Subsidiaries | Non-Guarantor Subsidiaries | Eliminations | Consolidated |
|------------------------------------|-------------------------------|---------------------------|-------------------------------|-------------------|------------------|
| Revenues: | | | | | |
| Finance receivable fees | \$ — | \$ 49,887 | \$ 13,997 | \$ — | \$ 63,884 |
| Credit service fees | — | 22,103 | — | — | 22,103 |
| Check cashing fees | — | 12,810 | 545 | — | 13,355 |
| Card fees | — | 2,110 | 38 | — | 2,148 |
| Dividend | — | 3,000 | — | (3,000) | — |
| Other | — | 6,157 | 191 | (281) | 6,067 |
| Total revenues | <u>—</u> | <u>96,067</u> | <u>14,771</u> | <u>(3,281)</u> | <u>107,557</u> |
| Operating expenses: | | | | | |
| Salaries | — | 17,666 | 613 | — | 18,279 |
| Provision for loan losses | — | 19,851 | 6,624 | — | 26,475 |
| Occupancy | — | 6,420 | 251 | (11) | 6,660 |
| Advertising and marketing | — | 2,674 | 4 | — | 2,678 |
| Depreciation and amortization | — | 2,656 | 78 | — | 2,734 |
| Other | — | 12,123 | 489 | — | 12,612 |
| Total operating expenses | <u>—</u> | <u>61,390</u> | <u>8,059</u> | <u>(11)</u> | <u>69,438</u> |
| Operating gross profit | <u>—</u> | <u>34,677</u> | <u>6,712</u> | <u>(3,270)</u> | <u>38,119</u> |
| Corporate expenses | — | 21,336 | 249 | — | 21,585 |
| Intercompany management fee | — | (683) | 683 | — | — |
| Depreciation and amortization | — | 1,201 | 8 | — | 1,209 |
| Interest expense, net | 9,473 | 228 | 2,032 | (270) | 11,463 |
| Interest expense allocation | (9,473) | 9,473 | — | — | — |
| Loss on sale of subsidiary | — | 1,569 | — | — | 1,569 |
| Gain on debt extinguishment | (62,852) | — | — | — | (62,852) |
| Total corporate and other expenses | <u>(62,852)</u> | <u>33,124</u> | <u>2,972</u> | <u>(270)</u> | <u>(27,026)</u> |
| Income before income taxes | <u>62,852</u> | <u>1,553</u> | <u>3,740</u> | <u>(3,000)</u> | <u>65,145</u> |
| Provision for income taxes | <u>9,015</u> | <u>223</u> | <u>536</u> | <u>(430)</u> | <u>9,344</u> |
| Net income | <u>\$ 53,837</u> | <u>\$ 1,330</u> | <u>\$ 3,204</u> | <u>\$ (2,570)</u> | <u>\$ 55,801</u> |

Community Choice Financial Inc. and Subsidiaries
Condensed Consolidating Statement of Cash Flows (unaudited)
Three Months Ended March 31, 2017

| | <u>Community Choice Financial</u> | <u>Guarantor Subsidiaries</u> | <u>Non-Guarantor Subsidiaries</u> | <u>Consolidated</u> |
|--|---------------------------------------|-----------------------------------|---------------------------------------|---------------------|
| Net cash provided by operating activities | \$ — | \$ 15,621 | \$ 6,079 | \$ 21,700 |
| Cash flows from investing activities | | | | |
| Net receivables originated | — | (5,830) | 3,109 | (2,721) |
| Purchase of leasehold improvements and equipment | — | (1,001) | — | (1,001) |
| Net cash provided by (used in) investing activities | — | (6,831) | 3,109 | (3,722) |
| Cash flows from financing activities | | | | |
| Payments on subsidiary note | — | (29) | — | (29) |
| Payments on capital lease obligations | — | (248) | — | (248) |
| Proceeds on lines of credit | — | (2,250) | — | (2,250) |
| Net cash used in financing activities | — | (2,527) | — | (2,527) |
| Net increase in cash and cash equivalents | — | 6,263 | 9,188 | 15,451 |
| Cash and cash equivalents: | | | | |
| Beginning | — | 71,777 | 34,556 | 106,333 |
| Ending | \$ — | \$ 78,040 | \$ 43,744 | \$ 121,784 |

Community Choice Financial Inc. and Subsidiaries
Condensed Consolidating Statement of Cash Flows (unaudited)
Three Months Ended March 31, 2016

| | <u>Community Choice Financial</u> | <u>Guarantor Subsidiaries</u> | <u>Non-Guarantor Subsidiaries</u> | <u>Consolidated</u> |
|--|---------------------------------------|-----------------------------------|---------------------------------------|---------------------|
| Net cash provided by (used in) operating activities | \$ 30,283 | \$ (2,101) | \$ 7,485 | \$ 35,667 |
| Cash flows from investing activities | | | | |
| Net receivables originated | — | 6,098 | (12,447) | (6,349) |
| Purchase of leasehold improvements and equipment | — | (1,739) | — | (1,739) |
| Net cash provided by (used in) investing activities | <u>—</u> | <u>4,359</u> | <u>(12,447)</u> | <u>(8,088)</u> |
| Cash flows from financing activities | | | | |
| Proceeds from subsidiary note | — | — | 7,400 | 7,400 |
| Repurchase of senior secured notes | (36,437) | — | — | (36,437) |
| Payments on subsidiary note | — | (14) | — | (14) |
| Proceeds on CCFI Funding Notes | — | (500) | 500 | — |
| Payments on capital lease obligations, net | — | (265) | (10) | (275) |
| Proceeds on lines of credit | 4,500 | 5,500 | — | 10,000 |
| Debt issuance costs | 1,654 | (25) | (164) | 1,465 |
| Net cash provided by (used in) financing activities | <u>(30,283)</u> | <u>4,696</u> | <u>7,726</u> | <u>(17,861)</u> |
| Net increase in cash and cash equivalents | <u>—</u> | <u>6,954</u> | <u>2,764</u> | <u>9,718</u> |
| Cash and cash equivalents: | | | | |
| Beginning | — | 69,986 | 28,955 | 98,941 |
| Ending | <u>\$ —</u> | <u>\$ 76,940</u> | <u>\$ 31,719</u> | <u>\$ 108,659</u> |

Note 16. Subsequent Event

In April 2017, the Company's non-guarantor and unrestricted subsidiary amended and restated its existing \$40,000 note to increase the borrowing capacity up to \$55,000. The \$55,000 note has a maturity date of January 2019 and an interest rate of 16.75%. The proceeds from the amended note will be used to acquire loans from guarantor subsidiaries. In connection with the amendment, the other non-guarantor and unrestricted subsidiary's \$7,300 note was satisfied in full.

MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The following discussion contains management's discussion and analysis of Community Choice Financial Inc's financial condition and results of operations. References to "CCFI", "the company", "us", "we", "our" and "ours" refer to Community Choice Financial Inc, together with its subsidiaries. This discussion contains forward-looking statements and involves numerous risks and uncertainties. Actual results may differ materially from those contained in any forward-looking statements.

CAUTIONARY STATEMENT CONCERNING FORWARD-LOOKING STATEMENTS

The Private Securities Litigation Reform Act of 1995 ("Act") provides a safe harbor for forward-looking statements. Certain statements in this report are forward-looking statements within the meaning of the Act, and such statements are intended to qualify for the protection of the safe harbor provided by the Act. The words "anticipate," "estimate," "expect," "objective," "goal," "project," "intend," "plan," "believe," "will," "should," "may," "target," "forecast," "guidance," "outlook," and similar expressions generally identify forward-looking statements. Similarly, descriptions of our objectives, strategies, plans, goals or targets are also forward-looking statements. Forward-looking statements relate to the expectations of management as to future occurrences and trends, including statements expressing optimism or pessimism about future operating results or events and projected revenues, earnings, capital expenditures and business strategy. Forward-looking statements are based upon a number of assumptions concerning future conditions that may ultimately prove to be inaccurate. Forward-looking statements are and will be based upon management's then current views and assumptions regarding future events and operating performance, and are applicable only as of the dates of such statements. Although we believe the expectations expressed in forward-looking statements are based on reasonable assumptions within the bounds of our knowledge, forward-looking statements, by their nature, involve risks, uncertainties and other factors, any one or a combination of which could materially affect our business, financial condition, results of operations or liquidity.

Forward-looking statements that we make herein and in other reports and releases are not guarantees of future performance and actual results may differ materially from those discussed in such forward-looking statements as a result of various factors, including, but not limited to, the ongoing impact of the economic and credit crisis, leveling demand for our products, our inability to successfully execute strategic initiatives, our ability to recognize the expected benefits from recently undertaken strategic initiatives, including those described under "Factors Affecting Our Results of Operations—Strategic Initiatives," integration of acquired businesses, competitive pressures, economic pressures on our customers and us, regulatory and legislative changes, the impact of legislation, the risks discussed under Item 1A "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2016, and other factors discussed from time to time. Readers are cautioned not to place undue reliance on forward-looking statements, which speak only as of the date they are made. We undertake no obligation to publicly update forward-looking statements whether as a result of new information, future events or otherwise.

Readers are advised, however, to consult any further disclosures we make on related subjects in our public announcements, releases, and reports.

Overview

We are a leading provider of alternative financial services to unbanked and under banked consumers. We provide our customers a variety of financial products and services, including short-term and medium-term consumer loans, check cashing, prepaid debit cards, and other services that address the specific needs of our customers. Through our retail focused business model, we provide our customers immediate access to high quality financial services at competitive rates through the channel most convenient for them. As of March 31, 2017, we operated 512 retail locations across 12 states and were licensed to deliver similar financial services over the internet in 32 states.

Our retail business model provides a broad array of financial products and services whether through a retail location or over the internet, whichever distribution channel satisfies the target customer's needs or desires. We want to achieve a superior level of customer satisfaction, resulting in increased market penetration and value creation. An important part of our retail model is investing in and creating a premier brand presence, supported by a well-trained and motivated workforce with the aim of enhancing the customer's experience, generating increased traffic and introducing our customers to our diversified set of products.

Factors Affecting Our Results of Operations

Closure of Utah Facility

In February 2017, the Company closed the Utah office that had been acquired in the DFS acquisition. All call center operations have been fully integrated in to the Company's primary headquarters in Dublin, Ohio. During the three months ended March 31, 2017, the Company incurred \$2.6 million in closure costs consisting of \$1.8 million in lease termination expenses and \$0.8 million in loss on disposal of assets; however, the Company may, in subsequent periods, recognize cost savings from consolidating the corporate operations.

Retail Platform

During the three months ended March 31, 2017, the Company closed six retail locations.

The chart below sets forth certain information regarding our retail presence and number of states served via the internet as of and for the year ended December 31, 2016, and the three months ended March 31, 2017.

| | Year Ended December 31, 2016 | Three Months Ended March 31, 2017 |
|--|------------------------------------|--|
| <i># of Locations</i> | | |
| Beginning of Period | 525 | 518 |
| Acquired (a) | 120 | — |
| Opened | — | — |
| Sold (a) | 76 | 6 |
| Closed | 51 | — |
| End of Period | 518 | 512 |
| Number of states served by our internet operations | 32 | 32 |

(a) Amounts include the 98 locations acquired and 33 locations sold as part of the swap transaction with QC Holdings in 2016, which we refer to as the QC transaction.

The following table provides the geographic composition of our physical locations as of December 31, 2016, and March 31, 2017:

| | <u>December 31,</u> <u>2016</u> | <u>March 31,</u> <u>2017</u> |
|-------------|------------------------------------|---------------------------------|
| Alabama | 46 | 46 |
| Arizona | 38 | 38 |
| California | 191 | 188 |
| Florida | 16 | 16 |
| Indiana | 21 | 21 |
| Kentucky | 15 | 15 |
| Michigan | 14 | 14 |
| Mississippi | 24 | 21 |
| Ohio | 99 | 99 |
| Oregon | 2 | 2 |
| Tennessee | 25 | 25 |
| Virginia | 27 | 27 |
| | <u>518</u> | <u>512</u> |

In addition, the Company is licensed to provide internet financial services in the following states: Alabama, Alaska, California, Delaware, Florida, Hawaii, Idaho, Illinois, Indiana, Kansas, Louisiana, Maine, Maryland, Minnesota, Mississippi, Missouri, Nevada, New Mexico, North Dakota, Ohio, Oklahoma, Oregon, Rhode Island, South Carolina, South Dakota, Tennessee, Texas, Utah, Virginia, Washington, Wisconsin, and Wyoming.

Changes in Legislation

On July 21, 2010, the Dodd-Frank Act was signed into law. Among other things, this act created the Consumer Financial Protection Bureau (“CFPB”) and granted it the authority to regulate companies that provide consumer financial services. The CFPB has examined both our retail and internet operations. The findings from these exams did not result in any material change to our business practices. We expect to be periodically examined in the future by the CFPB as well as other regulatory agencies. On June 2, 2016, the CFPB released its proposed rules addressing payday, vehicle title and certain high-cost installment loans. The CFPB accepted comments on the proposed rules through October 7, 2016. The CFPB proposal anticipates that the final rules will become effective fifteen months after publication in the Federal Register. When publication will occur in the Federal Register will be determined by the number and substance of the comments that the CFPB received on the proposed rules. At this time, we are unable to predict what the final version of these rules will be or their impact on our business.

Product Characteristics and Mix

As the Company expands its product offerings to meet our customers’ needs, the characteristics of our overall loan portfolio shift to reflect the terms of these new products. Our various lending products have different terms. We believe that our prepaid debit card direct deposit offering has reduced our check cashing fees, however, the availability of direct deposit to the Insight prepaid card as an alternative to check cashing extends the customer relationship and has increased our revenues associated with the Insight prepaid card.

Expenses

Our operating expenses relate primarily to the operation of our retail locations and internet presence, including salaries and benefits, retail location occupancy costs, call center costs, advertising, loan loss provisions, and depreciation of assets. We also incur corporate and other expenses on a company-wide basis, including interest expense and other financing costs related to our indebtedness, insurance, salaries, benefits, occupancy costs, professional expenses and management fees paid to our majority stockholders.

We view our compliance, collections and information technology groups as core competencies. We have invested in each of these areas and believe we will benefit from increased economies of scale and satisfy the increased regulatory scrutiny of the CFPB.

Strategic Initiatives

On June 2, 2016, the CFPB released its proposed rules addressing payday, vehicle title and certain high-cost installment loans, which the Company expects to be final in late 2018 or in early 2019. In anticipation of these rules, the Company enacted several strategic initiatives focused on consolidating underperforming locations, rationalizing headcount, expenses, and portfolios. The objectives of these strategic initiatives along with ongoing investments in compliance, risk, and information technology is to position the Company for maximum value post the effective date of the CFPB rules when they are ultimately promulgated.

Critical Accounting Policies

Consistent with accounting principles generally accepted in the United States of America, our management makes certain estimates and assumptions to determine the reported amounts of assets, liabilities, revenue and expenses in the process of preparing our financial statements. These estimates and assumptions are based on the best information available to management at the time the estimates or assumptions are made. The most significant estimates made by our management include allowance for loan losses, goodwill, stock based compensation, and our determination for recording the amount of deferred income tax assets and liabilities, because these estimates and assumptions could change materially as a result of conditions both within and beyond management's control.

Management believes that among our significant accounting policies, the following involve a higher degree of judgment:

Finance Receivables, Net

Finance receivables consist of short-term and medium-term consumer loans.

Short-term consumer loans can be unsecured or secured with a maturity up to ninety days. Unsecured short-term products typically range in size from \$100 to \$1,000, with a maturity between fourteen and thirty days, and an agreement to defer the presentment of the customer's personal check or preauthorized debit for the aggregate amount of the advance plus fees. This form of lending is based on applicable laws and regulations which vary by state. Statutes vary from charging fees of 15% to 20%, to charging interest at 25% per annum plus origination fees. The customers repay the cash advances by making cash payments or allowing the check or preauthorized debit to be presented. Secured short-term products typically range from \$750 to \$5,000, and are asset-based consumer loans whereby the customer obtains cash and grants a security interest in the collateral that may become a lien against that collateral. Secured consumer loans represented 18.2% and 17.4% of short-term consumer loans at December 31, 2016, and March 31, 2017, respectively.

Medium-term consumer loans can be unsecured or secured with a maturity of three months up to thirty-six months. Unsecured medium-term products typically range from \$100 to \$5,000. These consumer loans vary in structure depending upon the regulatory environment where they are offered. The consumer loans are due in installments or provide for a line of credit with periodic monthly payments. Secured medium-term products typically range from \$750 to \$5,000, and are asset-based consumer loans whereby the customer obtains cash and grants a security interest in the collateral that may become a lien against that collateral. Secured consumer loans represented 10.2% and 10.1% of medium-term consumer loans at December 31, 2016, and March 31, 2017, respectively.

In some instances, the Company maintains debt-purchasing arrangements with third-party lenders. The Company accrues for these obligations through management's estimation of anticipated purchases based on expected losses in the third-party lender's portfolio. This obligation is recorded as a current liability on our balance sheet.

Total finance receivables, net of unearned advance fees and allowance for loan losses on the consolidated balance sheet as of December 31, 2016, and March 31, 2017, were \$93.8 million and \$77.0 million, respectively. The allowance

for loan losses as of December 31, 2016, and March 31, 2017, were \$16.2 million and \$13.0 million, respectively. At December 31, 2016, and March 31, 2017, the allowance for loan losses was 14.7% and 14.4%, respectively, of total finance receivables, net of unearned advance fees.

Finance receivables, net as of December 31, 2016, and March 31, 2017, are as follows (in thousands):

| | December 31, 2016 | March 31, 2017 |
|---|----------------------|-------------------|
| Finance Receivables, net of unearned advance fees | \$ 110,038 | \$ 90,043 |
| Less: Allowance for loan losses | 16,219 | 13,009 |
| Finance Receivables, Net | <u>\$ 93,819</u> | <u>\$ 77,034</u> |

The total changes to the allowance for loan losses for the three months ended March 31, 2016 and 2017 were as follows (in thousands):

| | Three Months Ended March 31, | |
|--|------------------------------|------------------|
| | 2016 | 2017 |
| Allowance for loan losses | | |
| Beginning of Period | \$ 23,892 | \$ 16,219 |
| Provisions for loan losses | 19,709 | 13,654 |
| Charge-offs, net | (24,319) | (16,864) |
| End of Period | <u>\$ 19,282</u> | <u>\$ 13,009</u> |
| Allowance as a percentage of finance receivables, net of unearned advance fees | <u>15.9%</u> | <u>14.4%</u> |

The provision for loan losses for the three months ended March 31, 2016, and 2017 includes losses from returned items from check cashing of \$1.6 million and \$1.4 million, respectively, and third party lender losses of \$5.2 million and \$4.5 million, respectively.

Goodwill

Management evaluates all long-lived assets for impairment annually as of December 31, or whenever events or changes in business circumstances indicate an asset might be impaired, including goodwill and equity method investments. Goodwill represents the excess of the cost of an acquisition over the fair value of the net assets at the date of the acquisition and the excess of purchase price over identified net assets acquired.

One of the methods that management employs in the review of such assets uses estimates of future cash flows. If the carrying value is considered impaired, an impairment charge is recorded for the amount by which the carrying value exceeds its fair value. For equity method investments, an impairment charge is recorded if the decline in value is other than temporary. Management believes that its estimates of future cash flows and fair value are reasonable. Changes in estimates of such cash flows and fair value, however, could impact the estimated value of such assets.

There was no impairment loss charged to operations for goodwill for the Retail services segment during the three months ended March 31, 2016 and 2017.

Income Taxes

We record income taxes as applicable under generally accepted accounting standards. Deferred tax assets and liabilities are determined based on differences between the financial reporting and tax basis of assets and liabilities and are measured using the enacted tax rates and laws that will be in effect when the differences are expected to reverse. A valuation allowance is recorded to reduce the deferred tax asset if it is more likely than not that some portion of the asset will not be realized.

As of December 31, 2016, the Company had a valuation allowance on its deferred tax assets as it was more likely than not that approximately \$40.0 million of net deferred tax assets would not be realized in the foreseeable future. Based

on pre-tax loss of \$8.0 million for the three months ended March 31, 2017 and the projected reversal of temporary items, the Company continues to maintain a valuation allowance against its deferred tax assets. In addition, due to the tax amortization of goodwill during the three months ended March 31, 2017, the Company has additional book basis goodwill in excess of tax basis goodwill. As a result, the Company recorded \$0.2 million of deferred tax expense and has increased its deferred tax liabilities as of March 31, 2017 to \$9.9 million.

Non-Guarantor Subsidiaries and Unrestricted Subsidiaries

As described in more detail under Note 15 to the unaudited financial statements for the quarterly period ended March 31, 2017, of the entities classified as “Non-Guarantor Subsidiaries” as of March 31, 2017, CCFI Funding, and CCFI Funding II are “Unrestricted Subsidiaries” as defined in the indentures governing the 2019 notes and 2020 notes. CCFI Funding was created on December 20, 2013, and CCFI Funding II was established on September 19, 2014. As of March 31, 2017 and December 31, 2016, these unrestricted subsidiaries had total assets of \$56.0 million and \$54.1 million and total liabilities of \$55.9 million and \$55.9 million, respectively. For the three months ended March 31, 2017 and 2016, they had total revenues of \$9.3 million and \$14.8 million, total operating expenses of \$3.1 million and \$8.1 million, and income before income taxes of \$3.2 million and \$3.7 million, respectively. Florida II was sold on February 1, 2016, and is included in the Statement of Operations for only the month ended January 31, 2016.

The remainder of the entities included under “non-Guarantor Subsidiaries” are “Restricted Subsidiaries” as defined in the indentures governing the 2019 notes and the 2020 notes and did not have material assets, liabilities, revenue or expenses during the period presented.

Results of Operations

Three Months Ended March 31, 2017, Compared to the Three Months Ended March 31, 2016

The following table sets forth key operating data for the three months ended March 31, 2016, and 2017 (dollars in thousands):

| | Three Months Ended March 31, | | | | | |
|---|------------------------------|------------|---------------------|------------|----------------------|--------|
| | 2016 | 2017 | Increase (Decrease) | | 2016 | 2017 |
| | | | (Percent) | | (Percent of Revenue) | |
| Total Revenues | \$ 107,557 | \$ 85,352 | \$ (22,205) | (20.6%) | 100.0% | 100.0% |
| Operating Expenses | | | | | | |
| Salaries | 18,279 | 17,273 | (1,006) | (5.5%) | 17.0% | 20.1% |
| Provision for losses | 26,475 | 19,540 | (6,935) | (26.2%) | 24.6% | 22.9% |
| Occupancy | 6,660 | 6,629 | (31) | (0.5%) | 6.2% | 7.7% |
| Advertising and marketing | 2,678 | 814 | (1,864) | (69.6%) | 2.5% | 1.0% |
| Lease termination | — | 47 | 47 | 100.0% | — | 0.1% |
| Depreciation and amortization | 2,734 | 2,538 | (196) | (7.2%) | 2.5% | 3.0% |
| Other operating expenses | 12,612 | 11,915 | (697) | (5.5%) | 11.8% | 14.0% |
| Total Operating Expenses | 69,438 | 58,756 | (10,682) | (15.4%) | 64.6% | 68.8% |
| Income from Operations | 38,119 | 26,596 | (11,523) | (30.2%) | 35.4% | 31.2% |
| Corporate and other expenses | | | | | | |
| Corporate expenses | 21,404 | 20,024 | (1,380) | (6.4%) | 19.9% | 23.5% |
| Lease termination costs | — | 1,762 | 1,762 | 100.0% | — | 2.1% |
| Depreciation and amortization | 1,209 | 1,309 | 100 | 8.3% | 1.1% | 1.6% |
| Interest expense, net | 11,463 | 11,371 | (92) | (0.8%) | 10.7% | 13.3% |
| Loss on sale of subsidiaries | 1,569 | — | (1,569) | (100.0%) | 1.5% | — |
| Gain on debt extinguishment | (62,852) | — | 62,852 | 100.0% | (58.4%) | — |
| Income tax expense | 9,344 | 333 | (9,011) | (96.4%) | 8.6% | 0.3% |
| Total corporate and other expenses | (17,863) | 34,799 | 52,662 | (294.8%) | (16.6%) | 40.8% |
| Net income (loss) before management fee | 55,982 | (8,203) | (64,185) | (114.7%) | 52.0% | (9.6%) |
| Sponsor management fee | 181 | 162 | (19) | (10.5%) | 0.2% | 0.2% |
| Net income (loss) after management fee | \$ 55,801 | \$ (8,365) | \$ (64,166) | \$(115.0%) | 51.8% | (9.8%) |

Operating Metrics

The following tables set forth key loan and check cashing operating data as of and for the three months ended March 31, 2016, and 2017:

| | Three Months Ended March 31, | |
|---|---------------------------------|------------|
| | 2016 | 2017 |
| Short-term Loan Operating Data (unaudited): | | |
| Loan volume (originations and refinancing) (in thousands) | \$ 267,498 | \$ 235,263 |
| Number of loan transactions (in thousands) | 712 | 632 |
| Average new loan size | \$ 376 | \$ 372 |
| Average fee per new loan | \$ 50.98 | \$ 49.16 |
| Loan loss provision | \$ 7,731 | \$ 6,433 |
| Loan loss provision as a percentage of loan volume | 2.9% | 2.7% |
| Secured loans as percentage of total at March 31st | 18.9% | 17.4% |
| Medium-term Loan Operating Data (unaudited): | | |
| Balance outstanding (in thousands) | \$ 65,138 | \$ 41,185 |
| Number of loans outstanding | 53,155 | 36,819 |
| Average balance outstanding | \$ 1,225 | \$ 1,119 |
| Weighted average monthly percentage rate | 16.9% | 16.5% |
| Allowance as a percentage of finance receivables | 25.2% | 27.1% |
| Loan loss provision | \$ 11,978 | \$ 7,221 |
| Secured loans as percentage of total at March 31st | 13.4% | 10.1% |
| Check Cashing Data (unaudited): | | |
| Face amount of checks cashed (in thousands) | \$ 564,098 | \$ 465,856 |
| Number of checks cashed (in thousands) | 1,030 | 815 |
| Face amount of average check | \$ 548 | \$ 572 |
| Average fee per check | \$ 12.97 | \$ 14.88 |
| Returned check expense | \$ 1,565 | \$ 1,399 |
| Returned check expense as a percent of face amount of checks cashed | 0.3% | 0.3% |

Revenue

| (dollars in thousands) | Three Months Ended March 31, | | | | | |
|---|------------------------------|------------------|---------------------|----------------|----------------------|---------------|
| | 2016 | 2017 | Increase (Decrease) | | 2016 | 2017 |
| | | | (Percent) | | (Percent of Revenue) | |
| Short-term Consumer Loan Fees and Interest | \$ 36,307 | \$ 31,058 | \$ (5,249) | (14.5%) | 33.8% | 36.4% |
| Medium-term Consumer Loan Fees and Interest | 27,577 | 17,993 | (9,584) | (34.8%) | 25.6% | 21.1% |
| Credit Service Fees | 22,103 | 18,139 | (3,964) | (17.9%) | 20.6% | 21.3% |
| Check Cashing Fees | 13,355 | 12,126 | (1,229) | (9.2%) | 12.4% | 14.2% |
| Prepaid Debit Card Services | 2,148 | 2,007 | (141) | (6.6%) | 2.0% | 2.4% |
| Other Income | 6,067 | 4,029 | (2,038) | (33.6%) | 5.6% | 4.6% |
| Total Revenue | \$ 107,557 | \$ 85,352 | \$ (22,205) | (20.6%) | 100.0% | 100.0% |

For the three months ended March 31, 2017, total revenue decreased \$22.2 million, or 20.6%, compared to the same period in 2016. The decrease is primarily due to a heightened focus on portfolio performance including more restrictive underwriting standards, the sale of Florida II, as well as the loss of revenue attributed to the entities divested in the QC transaction in the prior year.

Revenue from short-term consumer loan fees and interest for the three months ended March 31, 2017, decreased \$5.2 million, or 14.5%, but increased as a percentage of total revenue from 33.8% to 36.4% compared to the same period in 2016. The decrease in revenue is primarily due to the sale of Florida II, and the changes to regulations and products offered in a certain market in the prior year.

Revenue from medium-term consumer loans for the three months ended March 31, 2017, decreased \$9.6 million, or 34.8%, compared to the same period in 2016. The decrease is primarily due to a heightened focus on on-line portfolio performance and rationalization resulting in more restrictive underwriting standards.

Revenue from credit service fees for the three months ended March 31, 2017, decreased \$4.0 million, or 17.9%, but increased as a percentage of total revenue from 20.6% to 21.3%, compared to the same period in 2016. Credit service fee revenue decreased as the result of a strategic emphasis on portfolio performance and rationalization.

Revenue from check cashing fees for the three months ended March 31, 2017, decreased \$1.2 million, or 9.2%, but increased as a percentage of total revenue from 12.4% to 14.2%, compared to the same period in 2016. The decrease is primarily due to the sale of Florida II and the entities divested in the QC transaction in the prior year.

Revenue from other income for the three months ended March 31, 2017, decreased \$2.0 million, or 33.6%, compared to the same period in 2016. The decrease is primarily the result of our heightened underwriting standards improving the credit quality of our loan portfolios and decreasing our collections-related fees.

Operating Expenses

| (dollars in thousands) | Three Months Ended March 31, | | | | | |
|---------------------------------|------------------------------|------------------|---------------------|----------------|----------------------|--------------|
| | 2016 | 2017 | Increase (Decrease) | | 2016 | 2017 |
| | | | (Percent) | | (Percent of Revenue) | |
| Salaries | \$ 18,279 | \$ 17,273 | \$ (1,006) | (5.5%) | 17.0% | 20.1% |
| Provision for Loan Losses | 26,475 | 19,540 | (6,935) | (26.2%) | 24.6% | 22.9% |
| Occupancy | 6,660 | 6,629 | (31) | (0.5%) | 6.2% | 7.7% |
| Depreciation & Amortization | 2,734 | 2,538 | (196) | (7.2%) | 2.5% | 3.0% |
| Advertising & Marketing | 2,678 | 814 | (1,864) | (69.6%) | 2.5% | 1.0% |
| Bank Charges | 1,377 | 1,116 | (261) | (19.0%) | 1.3% | 1.3% |
| Store Supplies | 538 | 483 | (55) | (10.2%) | 0.5% | 0.6% |
| Collection Expenses | 771 | 509 | (262) | (34.0%) | 0.7% | 0.6% |
| Telecommunications | 1,983 | 2,402 | 419 | 21.1% | 1.8% | 2.8% |
| Security | 495 | 436 | (59) | (11.9%) | 0.5% | 0.5% |
| License & Other Taxes | 496 | 361 | (135) | (27.2%) | 0.5% | 0.4% |
| Lease Termination Costs | — | 47 | 47 | 100.0% | — | 0.1% |
| Loss on Asset Disposal | 155 | 113 | (42) | (27.1%) | 0.1% | 0.1% |
| Other Operating Expenses | 6,797 | 6,495 | (302) | (4.4%) | 6.4% | 7.7% |
| Total Operating Expenses | 69,438 | 58,756 | (10,682) | (15.4%) | 64.6% | 68.8% |
| Income from Operations | \$ 38,119 | \$ 26,596 | \$ (11,523) | (30.2%) | 35.4% | 31.2% |

Total operating expenses decreased \$10.7 million, or 15.4%, for the three months ended March 31, 2017, as compared to the same period in the prior year, primarily due to portfolio rationalization and a reduced focus on marketing.

Salaries and benefits decreased \$1.0 million, or 5.5%, for the three months ended March 31, 2017, as compared to the same period in the prior year, primarily due to the closure of the Utah facility, and the sale of Florida II in the prior year.

The provision for loan losses decreased \$6.9 million, or 26.2%, for the three months ended March 31, 2017 as compared to the same period in the prior year primarily related to portfolio rationalization and more restrictive underwriting.

Advertising and marketing expense decreased by \$1.9 million, or 69.6%, for the three months ended March 31, 2017, as compared to the prior period, reflecting a reduced focus on market share expansion.

Corporate and Other Expenses

| (dollars in thousands) | Three Months Ended March 31, | | | | | |
|------------------------------------|------------------------------|-----------|---------------------|-----------|----------------------|-------|
| | 2016 | 2017 | Increase (Decrease) | | 2016 | 2017 |
| | | | | (Percent) | (Percent of Revenue) | |
| Corporate Expenses | \$ 21,404 | \$ 20,024 | \$ (1,380) | (6.4%) | 19.9% | 23.5% |
| Lease termination costs | — | 1,762 | 1,762 | 100.0% | 0.0% | 2.1% |
| Depreciation & Amortization | 1,209 | 1,309 | 100 | 8.3% | 1.1% | 1.6% |
| Sponsor Management Fee | 181 | 162 | (19) | (10.5%) | 0.2% | 0.2% |
| Interest expense, net | 11,463 | 11,371 | (92) | (0.8%) | 10.7% | 13.3% |
| Loss on Sale of Subsidiary | 1,569 | — | (1,569) | 100.0% | 1.5% | — |
| Gain on Debt Extinguishment | (62,852) | — | 62,852 | (100.0%) | (58.4%) | — |
| Income tax expense | 9,344 | 333 | (9,011) | 96.4% | 8.6% | 0.3% |
| Total Corporate and Other Expenses | \$ (17,682) | \$ 34,961 | \$ 52,643 | (297.7%) | (16.4%) | 41.0% |

The decrease in corporate expenses for the three months ended March 31, 2017 as compared to the prior year period is primarily the result of our cost containment initiatives, including the strategic initiatives described above and the closure of the Utah facility.

The increase in lease termination costs for the three months ended March 31, 2017 as compared to the prior year period is the result of the closure of the Company's Utah facility.

The \$1.6 million loss on sale of a subsidiary is the result of the sale of Florida II in the prior year.

The \$62.9 million gain on debt extinguishment is the result of the Company repurchasing \$99.3 million of its outstanding senior secured notes during the three months ended March 31, 2016.

Income tax expense decreased by \$9.0 million for the three months ended March 31, 2017 as compared to the prior year due to the loss in operations in the current period.

Business Segment Results of Operations for the Three Months Ended March 31, 2017, and March 31, 2016

The following tables present summarized financial information for our segments:

| | As of and for the three months ended March 31, 2017 | | | | | | |
|--|---|-----------------|-----------------------------------|-----------------|-------------------------------------|--------------|-----------------|
| | Retail Financial Services | % of Revenue | Internet Financial Services | % of Revenue | Unallocated (Income) Expenses | Consolidated | % of Revenue |
| Total Assets | \$ 309,595 | | \$ 57,106 | | | \$ 366,701 | |
| Goodwill | 113,256 | | — | | | 113,256 | |
| Other Intangible Assets | 488 | | 800 | | | 1,288 | |
| Total Revenues | \$ 68,691 | 100.0 % | \$ 16,661 | 100.0 % | | \$ 85,352 | 100.0 % |
| Provision for Loan Losses | 12,058 | 17.6 % | 7,482 | 44.9 % | | 19,540 | 22.9 % |
| Other Operating Expenses | 38,207 | 55.6 % | 1,009 | 6.1 % | | 39,216 | 45.9 % |
| Operating Gross Profit | 18,426 | 26.8 % | 8,170 | 49.0 % | | 26,596 | 31.2 % |
| Interest Expense, net | 7,366 | 10.7 % | 4,005 | 24.0 % | | 11,371 | 13.3 % |
| Depreciation and Amortization | 1,129 | 1.6 % | 180 | 1.1 % | | 1,309 | 1.5 % |
| Lease Termination Expenses | — | — | 1,762 | 10.6 % | | 1,762 | 2.1 % |
| Other Corporate Expenses (a) | — | — | — | — | 20,186 | 20,186 | 23.7 % |
| Income from Continuing Operations, before tax | 9,931 | 14.5 % | 2,223 | 13.3 % | (20,186) | (8,032) | (9.4)% |

(a) Represents expenses not associated directly with operations that are not allocated between reportable segments. Therefore, the Company has elected to disclose other corporate expenses as unallocated.

There were no intersegment revenues for the three months ended March 31, 2017.

| | As of and for the three months ended March 31, 2016 | | | | | | |
|--|---|-----------------|-----------------------------------|-----------------|-------------------------------------|--------------|-----------------|
| | Retail Financial Services | % of Revenue | Internet Financial Services | % of Revenue | Unallocated (Income) Expenses | Consolidated | % of Revenue |
| Total Assets | \$ 356,127 | | \$ 71,211 | | | \$ 427,338 | |
| Goodwill | 146,877 | | — | | | 146,877 | |
| Other Intangible Assets | 348 | | 1,134 | | | 1,482 | |
| Total Revenues | \$ 81,369 | 100.0 % | \$ 26,188 | 100.0 % | | \$ 107,557 | 100.0 % |
| Provision for Loan Losses | 12,565 | 15.4 % | 13,910 | 53.1 % | | 26,475 | 24.6 % |
| Other Operating Expenses | 38,738 | 47.6 % | 4,225 | 16.1 % | | 42,963 | 40.0 % |
| Operating Gross Profit | 30,066 | 37.0 % | 8,053 | 30.8 % | | 38,119 | 35.4 % |
| Interest Expense, net | 7,314 | 9.0 % | 4,149 | 15.8 % | | 11,463 | 10.7 % |
| Depreciation and Amortization | 967 | 1.2 % | 242 | 0.9 % | | 1,209 | 1.1 % |
| Loss on sale of subsidiary | 1,569 | 1.9 % | — | — | | 1,569 | 1.5 % |
| Gain on Debt Extinguishment (a) | — | — | — | — | (62,852) | (62,852) | (58.4)% |
| Other Corporate Expenses (a) | — | — | — | — | 21,585 | 21,585 | 20.1 % |
| Income from Continuing Operations, before tax | 20,216 | 24.8 % | 3,662 | 14.0 % | 41,267 | 65,145 | 60.6 % |

- (a) Represents income and expenses not associated directly with operations that are not allocated between reportable segments. Therefore, the Company has elected to disclose the gain on debt extinguishment and all other corporate expenses as unallocated.

There were no intersegment revenues for the three months ended March 31, 2016.

Retail Financial Services

Retail financial services represented 80.5%, or \$68.7 million, of consolidated revenues for the three months ended March 31, 2017, which was a decrease of \$12.7 million, or 15.6%, over the prior period, primarily due to heightened underwriting standards, and the QC transaction.

Internet Financial Services

For the three months ended March 31, 2017, total revenues contributed by our Internet financial services segment was \$16.7 million, a decrease of \$9.5 million, or 36.4%, over the prior year comparable period. The provision for loan losses decreased as a percentage of revenue from 53.1% to 44.9% and operating gross profit increased as a percentage of revenue from 30.8% to 49.0% for the three months ended March 31, 2017 over the prior period reflecting the benefits of our heightened underwriting standards and a rationalization of our internet portfolios.

Liquidity and Capital Resources

We have historically funded our liquidity needs through cash flow from operations and borrowings under our revolving credit facilities and subsidiary notes. We believe that cash flow from operations and available cash, together with availability of existing and future credit facilities, will be adequate to meet our liquidity needs for the foreseeable future. Beyond the immediate future, funding capital expenditures, working capital and debt requirements will depend on our future financial performance, which is subject to many economic, commercial, regulatory, financial and other factors that are beyond our control. In addition, these factors may require us to pursue alternative sources of capital such as asset-specific financing, incurrence of additional indebtedness, or asset sales.

Three Month Cash Flow Analysis

The table below summarizes our cash flows for the three months ended March 31, 2016, and 2017.

| (in thousands) | Three Months Ending March 31, | |
|--|--------------------------------------|------------------|
| | 2016 | 2017 |
| Net Cash Provided by Operating Activities | \$ 35,667 | \$ 21,700 |
| Net Cash Used in Investing Activities | (8,088) | (3,722) |
| Net Cash Used in Financing Activities | (17,861) | (2,527) |
| Net Increase in Cash and Cash Equivalents | \$ 9,718 | \$ 15,451 |

Cash Flows from Operating Activities. During the three months ended March 31, 2017, net cash provided by operating activities was \$21.7 million compared to \$35.7 million during the prior year comparable period, a decrease of \$14.0 million. Cash flows from operating activities decreased primarily due to the decline in net income, net of the non-cash impact of gain on debt extinguishment.

Cash Flows from Investing Activities. During the three months ended March 31, 2017, net cash used in investing activities was \$3.7 million. The primary uses of cash were loan originations of \$2.7 million and \$1.0 million in capital expenditures. During the three months ended March 31, 2016, net cash used in investing activities was \$8.1 million, primarily attributable to loan originations and capital expenditures.

Cash Flows from Financing Activities. During the three months ended March 31, 2017, net cash used in financing activities was \$2.5 million. The primary use of cash was \$2.3 million in payments on lines of credit. During the three months ended March 31, 2016, net cash used in financing activities was \$17.9 million, primarily due to repurchases of senior secured notes partially offset by proceeds from subsidiary notes and draws on lines of credit.

Financing Instruments

The Indentures governing our senior secured notes contain certain covenants and events of default that are customary with respect to non-investment grade debt securities, including limitations on our ability to incur additional indebtedness, pay dividends on or make other distributions or repurchase our capital stock, make certain investments, enter into certain types of transactions with affiliates, create liens and sell certain assets or merge with or into other companies. The agreement governing our \$30.6 million revolving credit facility contains restrictive covenants that limit our ability to incur additional indebtedness, pay dividends on or make other distributions or repurchase our capital stock, make certain investments, enter into certain types of transactions with affiliates, create liens and sell certain assets or merge with or into other companies, in each case to the same extent as the indentures governing our notes. As of March 31, 2017, and December 31, 2016, we were in compliance with these covenants.

For the three months ended March 31, 2016, we repurchased \$99.3 million of our senior secured notes resulting in a \$62.9 million gain on debt extinguishment. We may continue to repurchase our outstanding debt, including in the open market through privately negotiated transactions, by exercising redemption rights or otherwise and any such repurchases may be material.

Capital Expenditures

During the three months ended March 31, 2017, the Company spent \$1.0 million on capital expenditures and \$1.7 million during the comparable period in the prior year. The decrease is primarily due to the Company's cost containment initiatives.

Seasonality

Our business is seasonal based on the liquidity and cash flow needs of our customers. Customers cash tax refund checks primarily in the first calendar quarter of each year which is traditionally our strongest check cashing quarter. We typically see our loan portfolio decline in the first quarter as a result of the consumer liquidity created through income tax

refunds. Following the first quarter, we typically see our loan portfolio expand through the remainder of the year with the third and fourth quarters showing the strongest loan demand due to the holiday season.

Contractual Obligations and Commitments

On December 20, 2013, and September 19, 2014, the Company created non-guarantor subsidiaries in order to acquire loans from the retail and internet portfolios. The proceeds from the \$40.0 million and \$7.3 million notes were used by the non-guarantor subsidiaries to acquire loans from the guarantor subsidiaries. The \$40.0 million subsidiary note was amended in June 2016 to extend the maturity date to January 2018. The \$7.3 million subsidiary note was amended in March 2017 to extend the maturity to April 2017.

In April 2017, the Company's non-guarantor and unrestricted subsidiary amended and restated its existing \$40.0 million note to increase the borrowing capacity up to \$55.0 million. The \$55.0 million note has a maturity date of January 2019 and an interest rate of 16.75%. The proceeds from the amended note will be used to acquire loans from guarantor subsidiaries. In connection with the amendment, the other non-guarantor and unrestricted subsidiary's \$7.3 million note was satisfied in full.

On July 19, 2014, a guarantor subsidiary of ours entered in to a \$1.4 million term note with a non-related entity for the acquisition of a share of an airplane. We recorded our \$1.1 million share of the joint note, but both parties are joint and severally liable. The joint note had an outstanding balance of \$1.2 million at March 31, 2017, and our share of the note was \$0.9 million.

On May 24, 2016, a guarantor subsidiary of the Company entered in to a \$1.2 million term note for a fractional share of an airplane.

Impact of Inflation

Our results of operations are not materially impacted by fluctuations in inflation.

Balance Sheet Variations

Cash and cash equivalents, accounts payable, accrued liabilities, money orders payable and revolving advances vary because of seasonal and day-to-day requirements resulting primarily from maintaining cash for cashing checks and making loans, and the receipt and remittance of cash from the sale of prepaid debit cards, wire transfers, money orders and the processing of bill payments.

Loan Portfolio

As of March 31, 2017, we offered loans in 35 states. We have established a loan loss allowance in respect of our loans receivable at a level that our management believes to be adequate to absorb known or probable losses from loans made by us and accruals for losses in respect of loans made by third parties. Our policy for determining the loan loss allowance is based on historical experience, as well as our management's review and analysis of the payment and collection of the loans within prior periods. All loans and services, regardless of type, are made in accordance with state regulations, and, therefore, the terms of the loans and services may vary from state to state. Loan fees and interest are earned on loans. Products which allow for an upfront fee are recognized over the loan term. Other products' interest is earned over the term of the loan.

As of March 31, 2017, and December 31, 2016, our total finance receivables net of unearned advance fees were approximately \$90.0 million and \$110.0 million, respectively.

Off-Balance Sheet Arrangements

In certain markets, we arrange for consumers to obtain consumer loan products from one of several independent third-party lenders whereby we act as a facilitator. For consumer loan products originated by third-party lenders under these programs, each lender is responsible for providing the criteria by which the consumer's application is underwritten

and, if approved, determining the amount of the consumer loan. The Company in turn is responsible for assessing whether or not the Company will guarantee such loans. When a consumer executes an agreement with the Company under these programs, the Company agrees, for a fee payable to the Company by the consumer, to provide certain services to the consumer, one of which is to guarantee the consumer's obligation to repay the loan received by the consumer from the third-party lender if the consumer fails to do so. The guarantee represents an obligation to purchase specific loans that go into default. As of March 31, 2017, and December 31, 2016, the outstanding amount of active consumer loans guaranteed by the Company was \$25.3 million and \$36.9 million, respectively. The accrual for third party loan losses, which represents the estimated fair value of the liability for estimated losses on consumer loans guaranteed by the Company, was \$2.7 million and \$3.1 million as of March 31, 2017, and December 31, 2016, respectively.

ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK.

As of March 31, 2017, we have no material market risk sensitive instruments entered into for trading or other purposes, as defined by GAAP.

Interest rate risk

The cash and cash equivalents reflected on our balance sheet represent largely uninvested cash in our branches and cash-in-transit. The amount of interest income we earn on these funds will decline with a decline in interest rates. However, due to the short-term nature of short-term investment grade securities and money market accounts, an immediate decline in interest rates would not have a material impact on our financial position, results of operations or cash flows.

As of March 31, 2017, we had \$330.9 million of indebtedness, of which, \$30.6 million outstanding under our revolving credit facilities is subject to variable interest rates based on Prime and LIBOR rates. In addition, we have an additional \$6.3 million of undrawn availability under the lines of credit which are subject to variable interest rates.

ITEM 4. CONTROLS AND PROCEDURES.

Disclosure Controls and Procedures

The Company maintains disclosure controls and procedures, as defined in Rule 15d-15(e) under the Securities Exchange Act of 1934, as amended, or the "Exchange Act," that are designed to ensure that information required to be disclosed in our reports under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms and that such information is accumulated and communicated to our management, including our Chief Executive Officer and Chief Financial Officer, as appropriate, to allow timely decisions regarding required disclosure. The Company's management carried out an evaluation, under the supervision and with the participation of our Chief Executive Officer and Chief Financial Officer, of the effectiveness of our disclosure controls and procedures as of the end of the period covered by this report. Based on the evaluation, our Chief Executive Officer and Chief Financial Officer have concluded that the Company's disclosure controls and procedures were effective as of March 31, 2017.

Internal Control Over Financial Reporting

There were no changes in the Company's internal control over financial reporting, as defined in Rule 15d-15(f) under the Exchange Act, during the quarter ended March 31, 2017, that have materially affected, or are reasonably likely to affect, the Company's internal control over financial reporting.

PART II—OTHER INFORMATION

ITEM 1. LEGAL PROCEEDINGS.

We and our subsidiaries are party to a variety of legal, administrative, regulatory and government proceedings, claims and inquiries arising in the normal course of business. While the results of these proceedings, claims and inquiries cannot be predicted with certainty, we believe that the final outcome of the foregoing will not have a material adverse effect on our financial condition, results of operations or cash flows. Further, legal proceedings have and may in the future be instituted against us that purport to be class actions or multiparty litigation. In most of these instances, we believe that these actions are subject to arbitration agreements and that the plaintiffs are compelled to arbitrate with us on an individual basis. In the event that a lawsuit purporting to be a class action is certified as such, the amount of damages for which we might be responsible is uncertain. In addition, any such amount would depend upon proof of the allegations and on the number of persons who constitute the class of affected persons.

ITEM 1A. RISK FACTORS.

There has been no material changes with respect to the risk factors disclosed under the “Item 1A Risk Factors” in our Annual Report on Form 10-K for the year ended December 31, 2016.

ITEM 6. EXHIBITS.

The following exhibits are filed or furnished as part of this report:

| <u>Exhibit No.</u> | <u>Description of Exhibit</u> |
|--------------------|--|
| 31.1 | Certification Pursuant to Rule 15d-14(a), as Adopted Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002, signed by the Chief Executive Officer |
| 31.2 | Certification Pursuant to Rule 15d-14(a), as Adopted Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002, signed by the Chief Financial Officer |
| 32.1 | Certification Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, signed by the Chief Executive Officer |
| 32.2 | Certification Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, signed by the Chief Financial Officer |
| 101 | Interactive Data File: (i) Consolidated Balance Sheets as of March 31, 2017 (unaudited) and December 31, 2016; (ii) Consolidated Statements of Operations for the Three Months Ended March 31, 2017 (unaudited) and March 31, 2016 (unaudited); (iii) Consolidated Statements of Stockholders' Equity for the Three Months Ended March 31, 2017 (unaudited); (iv) Consolidated Statements of Cash Flows for the Three Months Ended March 31, 2017 (unaudited) and March 31, 2016 (unaudited); and (v) Notes to Consolidated Financial Statements (unaudited)—submitted herewith pursuant to Rule 406T |

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

Date: May 15, 2017

Community Choice Financial Inc. and Subsidiaries
(registrant)

/s/ MICHAEL DURBIN

Michael Durbin
Chief Financial Officer
Principal Financial and
Principal Accounting Officer